

July 6, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jewel’s sailing on January 27, 2024. Travel Partners are asked to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, we have revised the original itinerary to now include an overnight call to Singapore, Singapore allowing you more time to immerse yourself in the culture of this fascinating destination. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Day	Date	Port Name	Arrival	Depart
Sat	1/27/2024	Kuala Lumpur (Port Klang), Malaysia		8:00 PM	Sat	1/27/2024	Kuala Lumpur (Port Klang), Malaysia		8:00 PM
Sun	1/28/2024	Langkawi, Malaysia	10:00 AM	7:00 PM	Sun	1/28/2024	Langkawi, Malaysia	10:00 AM	7:00 PM
Mon	1/29/2024	Sabang, Indonesia	9:00 AM	5:00 PM	Mon	1/29/2024	Phuket, Thailand	8:00 AM	OVN
Tue	1/30/2024	Phuket, Thailand	8:00 AM	OVN	Tue	1/30/2024	Phuket, Thailand	OVN	6:00 PM
Wed	1/31/2024	Phuket, Thailand	OVN	5:00 PM	Wed	1/31/2024	Penang, Malaysia	7:00 AM	6:00 PM
Thu	2/1/2024	Penang, Malaysia	7:00 AM	2:00 PM	Thu	2/1/2024	Singapore, Singapore	6:00 PM	OVN
Fri	2/2/2024	Singapore, Singapore	1:00 PM	11:00 PM	Fri	2/2/2024	Singapore, Singapore	OVN	6:00 PM
Sat	2/3/2024	At Sea			Sat	2/3/2024	At Sea		
Sun	2/4/2024	Jakarta, Indonesia	6:30 AM	8:00 PM	Sun	2/4/2024	Jakarta, Indonesia	6:30 AM	8:00 PM
Mon	2/5/2024	At Sea			Mon	2/5/2024	At Sea		
Tue	2/6/2024	Lembar (Lombok), Indonesia	8:00 AM	9:00 PM	Tue	2/6/2024	Lembar (Lombok), Indonesia	8:00 AM	9:00 PM
Wed	2/7/2024	Bali (Benoa), Indonesia	6:00 AM		Wed	2/7/2024	Bali (Benoa), Indonesia	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Sabang, Indonesia will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Phuket, Thailand, Penang, Malaysia, and Singapore, Singapore will be automatically adjusted to coincide with the new dates/times in port; no further action is required.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jewel for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line