

August 15, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jewel’s sailing on January 5, 2024. Travel Partners are asked to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, due to port congestion, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Fri	1/5/2024	Singapore, Singapore		7:00 PM	Singapore, Singapore		7:00 PM		
Sat	1/6/2024	Kuala Lumpur (Port Klang), Malaysia	9:00 AM	8:00 PM	Kuala Lumpur (Port Klang), Malaysia	9:00 AM	8:00 PM		
Sun	1/7/2024	Langkawi, Malaysia	10:00 AM	8:00 PM	Langkawi, Malaysia	10:00 AM	8:00 PM		
Mon	1/8/2024	Phuket, Thailand	7:00 AM	6:00 PM	Phuket, Thailand	7:00 AM	6:00 PM		
Tue	1/9/2024	Penang, Malaysia	8:00 AM	4:00 PM	Penang, Malaysia	10:00 AM	6:00 PM		
Wed	1/10/2024	At Sea			At Sea				
Thu	1/11/2024	At Sea			At Sea				
Fri	1/12/2024	Nha Trang, Vietnam	7:00 AM	5:00 PM	Nha Trang, Vietnam	7:00 AM	5:00 PM		
Sat	1/13/2024	Ho Chi Minh City (Phu My), Vietnam	8:00 AM	7:00 PM	Ho Chi Minh City (Phu My), Vietnam	8:00 AM	7:00 PM		
Sun	1/14/2024	At Sea			At Sea				
Mon	1/15/2024	Ko Samui, Thailand	8:00 AM	5:00 PM	Ko Samui, Thailand	8:00 AM	5:00 PM		
Tue	1/16/2024	Bangkok (Laem Chabang), Thailand	6:00 AM		Bangkok (Laem Chabang), Thailand	6:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Penang, Malaysia will be automatically adjusted to coincide with new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jewel for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line