



May 25, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Jewel’s sailing on December 23, 2024. Travel Partners are asked to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times there are circumstances outside our control that require us to make adjustments. As such, due to port congestion in Key West, Florida on December 24, 2024, the itinerary has been revised as follows:

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Mon	12/23/2024	Tampa, Florida		4:00 PM
Tue	12/24/2024	Key West, Florida	11:00 AM	5:00 PM
Wed	12/25/2024	At Sea		
Thu	12/26/2024	Puerto Plata, Dominican Republic	7:30 AM	4:00 PM
Fri	12/27/2024	Tortola, British Virgin Islands	12:30 PM	8:30 PM
Sat	12/28/2024	At Sea		
Sun	12/29/2024	Oranjestad, Aruba	7:00 AM	8:00 PM
Mon	12/30/2024	Willemstad, Curacao	6:30 AM	3:00 PM
Tue	12/31/2024	At Sea		
Wed	1/1/2025	George Town, Grand Cayman	10:30 AM	6:00 PM
Thu	1/2/2025	At Sea		
Fri	1/3/2025	Tampa, Florida	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Tampa, Florida		4:00 PM
At Sea		
At Sea		
Puerto Plata, Dominican Republic	7:30 AM	4:00 PM
Tortola, British Virgin Islands	12:00 PM	7:00 PM
St. Thomas, US Virgin Islands	6:00 AM	1:00 PM
Oranjestad, Aruba	2:00 PM	9:30 PM
Willemstad, Curacao	6:30 AM	3:00 PM
At Sea		
George Town, Grand Cayman	10:30 AM	6:00 PM
At Sea		
Tampa, Florida	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Key West, Florida will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions booked through NCL for Tortola, British Virgin Islands, and Oranjestad, Aruba will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions for St. Thomas, US Virgin Islands will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Jewel for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line