

January 3, 2024

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with Norwegian Cruise Line (NCL) and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on February 29, 2024 aboard Norwegian Jewel. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. To provide you with an even more enhanced experience, we are excited to share that we have been able to secure calls to two of Japan's top cities, including Miyakojima (Okinawa) and Hiroshima. In order to accommodate this change, the itinerary has been revised as follows:

		OLD				NEW		
Day	Date	Port Name	Arrival	Depart		Port Name	Arrival	
Thu	02/29/24	Taipei (Keelung), Taiwan		8:00 PM		Taipei (Keelung), Taiwan		
Fri	03/01/24	Hualien, Taiwan	7:00 AM	5:00 PM		Hualien, Taiwan	7:00 AM	
Sat	03/02/24	Ishigaki, Japan	8:00 AM	5:00 PM		Miyakojima (Okinawa), Japan	9:00 AM	
Sun	03/03/24	Naha, Okinawa	7:00 AM	5:30 PM		Naha, Okinawa, Japan	7:00 AM	
Mon	03/04/24	Nase (Oshima Island), Japan	7:00 AM	3:00 PM		At Sea		
Tue	03/05/24	Kochi, Japan	12:00 PM	8:00 PM		Hiroshima, Japan	7:00 AM	
Wed	03/06/24	Himeji, Japan	10:00 AM	5:30 PM		Kochi, Japan	7:00 AM	
Thu	03/07/24	Kyoto (Osaka), Japan	7:00 AM	11:59 PM		Kyoto (Osaka), Japan	7:00 AM	
Fri	03/08/24	Kyoto (Osaka), Japan	12:00 AM	6:00 PM		Kyoto (Osaka), Japan	12:00 AM	Γ
Sat	03/09/24	Nagoya, Japan	9:00 AM	5:00 PM		Nagoya, Japan	9:00 AM	
Sun	03/10/24	Mount Fuji (Shimizu), Japan	7:00 AM	5:00 PM		Mount Fuji (Shimizu), Japan	7:00 AM	
Mon	03/11/24	Tokyo, Japan	8:00 AM		1	Tokyo, Japan	8:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Kochi, Japan will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions booked through NCL for Ishigaki, Nase (Oshima Island) and Himeji, Japan will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY



We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line