

January 3, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Jewel and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on February 7, 2024. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, to maintain a comfortable cruising speed and enhance overall experience, we have revised the itinerary as follows:

		OLD			NEW		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Wed	02/07/24	Bali (Benoa), Indonesia		6:00 PM	Bali (Benoa), Indonesia		6:00 PM
Thu	02/08/24	Surabaya, Indonesia	9:30 AM	7:00 PM	Surabaya, Indonesia	9:30 AM	6:00 PM
Fri	02/09/24	Semarang, Indonesia	7:30 AM	5:30 PM	Semarang, Indonesia	6:30 AM	6:00 PM
Sat	02/10/24	Jakarta, Indonesia	8:00 AM	5:00 PM	Jakarta, Indonesia	8:00 AM	5:00 PM
Sun	02/11/24	At Sea			At Sea		
Mon	02/12/24	Kuala Lumpur (Port Klang), Malaysia	10:00 AM	7:00 PM	Kuala Lumpur (Port Klang), Malaysia	10:00 AM	7:00 PM
Tue	02/13/24	Singapore, Singapore	8:30 AM	7:00 PM	Singapore, Singapore	8:30 AM	11:59 PM
Wed	02/14/24	At Sea			Singapore, Singapore	12:00 AM	11:30 AM
Thu	02/15/24	Nha Trang, Vietnam	10:00 AM	5:00 PM	At Sea		
Fri	02/16/24	Ho Chi Minh City (Phu My), Vietnam	8:00 AM	7:00 PM	Ho Chi Minh City (Phu My), Vietnam	7:00 AM	6:00 PM
Sat	02/17/24	At Sea			At Sea		
Sun	02/18/24	Bangkok (Laem Chabang), Thailand	6:00 AM		Bangkok (Laem Chabang), Thailand	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Surabaya and Semarang, Indonesia and Ho Cchi Minh City (Phu My), Vietnam will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions booked through NCL for Nha Trang, Vietnam will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY



We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line