

January 16, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Jewel and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding Norwegian Jewel’s sailing on February 7, 2024. Travel Partners are asked to share the below information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue to elevate the quality of our offerings and overall guest experience while driving a positive impact on society and the environment. As we continue to optimize itineraries for fuel efficiencies, we have modified Norwegian Jewel’s itinerary as shown below. We apologize for any inconvenience this additional change may cause.

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Wed	02/07/24	Bali (Benoa), Indonesia		6:00 PM	Bali (Benoa), Indonesia		6:00 PM
Thu	02/08/24	Surabaya, Indonesia	9:30 AM	6:00 PM	Surabaya, Indonesia	11:00 AM	8:00 PM
Fri	02/09/24	Semarang, Indonesia	6:30 AM	6:00 PM	Semarang, Indonesia	8:00 AM	5:30 PM
Sat	02/10/24	Jakarta, Indonesia	8:00 AM	5:00 PM	Jakarta, Indonesia	8:30 AM	5:30 PM
Sun	02/11/24	At Sea			At Sea		
Mon	02/12/24	Kuala Lumpur (Port Klang), Malaysia	10:00 AM	7:00 PM	Kuala Lumpur (Port Klang), Malaysia	10:00 AM	7:00 PM
Tue	02/13/24	Singapore, Singapore	8:30 AM	OVN	Singapore, Singapore	8:30 AM	OVN
Wed	02/14/24	Singapore, Singapore	OVN	11:30 AM	Singapore, Singapore	OVN	11:30 AM
Thu	02/15/24	At Sea			At Sea		
Fri	02/16/24	Ho Chi Minh City (Phu My), Vietnam	7:00 AM	6:00 PM	Ho Chi Minh City (Phu My), Vietnam	7:00 AM	6:00 PM
Sat	02/17/24	At Sea			At Sea		
Sun	02/18/24	Bangkok (Laem Chabang), Thailand	6:00 AM		Bangkok (Laem Chabang), Thailand	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Surabaya, Semarang, and Jakarta, Indonesia will be automatically adjusted to coincide with new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.



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Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line