

January 25, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Please read this communication in its entirety, as it contains important information regarding your upcoming vacation on March 31, 2024. Travel Partners are asked to share this information with impacted guests.

We are committed to providing the best vacations at sea and have been working tirelessly to continue to elevate the quality of our offerings and overall guest experience while driving a positive impact on society and the environment. As we optimize itineraries for fuel efficiencies, we have modified Norwegian Jewel’s itinerary as shown below. We apologize for the inconvenience this additional change may cause, as we appreciate that you have chosen to spend your vacation with us.

Please note, the embarkation port has changed from Tokyo (Yokohama), Japan to Tokyo, Japan.

Original Itinerary					Revised Itinerary			
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
Sun	03/31/24	Tokyo (Yokohama), Japan		7:00 PM	Tokyo, Japan			7:00 PM
Mon	04/01/24	Nagoya, Japan	9:00 AM	5:00 PM	Nagoya, Japan	9:00 AM		5:00 PM
Tue	04/02/24	Kochi, Japan	9:00 AM	5:00 PM	Kochi, Japan	9:00 AM		5:00 PM
Wed	04/03/24	Kagoshima, Japan	9:00 AM	5:00 PM	Kagoshima, Japan	9:00 AM		4:30 PM
Thu	04/04/24	Busan, South Korea	12:00 PM	9:00 PM	Busan, South Korea	12:00 PM		8:00 PM
Fri	04/05/24	Nagasaki, Japan	9:00 AM	7:00 PM	Nagasaki, Japan	9:00 AM		5:00 PM
Sat	04/06/24	At Sea			At Sea			
Sun	04/07/24	Kobe, Japan	7:00 AM	OVN	Kobe, Japan	9:00 AM		OVN
Mon	04/08/24	Kobe, Japan	OVN	6:00 PM	Kobe, Japan	OVN		4:00 PM
Tue	04/09/24	Mount Fuji (Shimizu), Japan	11:30 AM	7:30 PM	Mount Fuji (Shimizu), Japan	9:30 AM		4:30 PM
Wed	04/10/24	Tokyo, Japan	8:00 AM		Tokyo, Japan	8:00 AM		

GUESTS WHO PURCHASED TRANSFERS, PRE-CRUISE HOTEL, OR LAND PACKAGES THROUGH NCL

If you secured pre-cruise transfers from the airport to the pier, or if you purchased a pre-cruise hotel or land package with transfers through NCL, your drop-off location has been updated to reflect Tokyo, Japan; no further action is required.

GUESTS WITH INDEPENDENT TRANSFERS

All guests who secured transportation from the airport to the pier independently, are encouraged to plan accordingly. The port address for embarkation is as follows: Tokyo International Cruise Terminal, 2-Chome, Aomi, Koto-ku, Tokyo 135-0064

SHORE EXCURSIONS

Shore excursions booked through NCL for Kagoshima, Japan, Busan, South Korea, Nagasaki, Kobe, and Mount Fuji (Shimizu), Japan will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting

destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We thank you for your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line