

August 2, 2023

## IMPORTANT INFORMATION

**Itinerary Change** 

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Joy's sailing on October 16, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, the itinerary has been revised as follows:

		Original Itinerary			
Day 🔻	Date ▼	Port Name	Arrival 🔻	Depart	
Mon	10/16/2023	New York, New York		4:00 PM	
Tue	10/17/2023	At Sea			
Wed	10/18/2023	Royal Naval Dockyard, Bermuda	8:00 AM	3:30 PM	
Thu	10/19/2023	At Sea			
Fri	10/20/2023	Philipsburg, St. Maarten	12:00 PM	8:00 PM	
Sat	10/21/2023	St. Thomas, Us Virgin Islands	6:00 AM	2:00 PM	
Sun	10/22/2023	Kralendijk, Bonaire	1:00 PM	8:00 PM	
Mon	10/23/2023	Oranjestad, Aruba	7:00 AM	10:00 PM	
Tue	10/24/2023	Willemstad, Curacao	6:00 AM	2:00 PM	
Wed	10/25/2023	San Juan, Puerto Rico	3:30 PM	10:00 PM	
Thu	10/26/2023	Puerto Plata, Dominican Republic	1:30 PM	8:00 PM	
Fri	10/27/2023	At Sea			
Sat	10/28/2023	New York, New York	7:00 AM		

Revised Itinerary	/			
Port Name	-	Arrival	-	Depart -
New York, New York				4:00 PN
At Sea				
Royal Naval Dockyard, Bermuda		8:00	AM	3:30 PM
At Sea				
Philipsburg, St. Maarten		12:00	PM	8:00 PM
St. Thomas, US Virgin Islands		6:00	ΑM	2:00 PM
Kralendijk, Bonaire		1:00	PM	8:00 PM
Oranjestad, Aruba		7:00	ΑM	10:00 PM
Willemstad, Curacao		6:00	ΑM	2:00 PN
San Juan, Puerto Rico		3:30	PM	9:30 PN
Puerto Plata, Dominican Republic		1:00	PM	8:00 PM
At Sea				
New York, New York		7:00	AM	

## **SHORE EXCURSIONS**

Shore excursions booked through NCL for San Juan, Puerto Rico will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <a href="https://www.ncl.com">www.ncl.com</a> for local contact information.

## TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <a href="https://www.ncl.com/freestyle-cruise/cruise-travel-documents">https://www.ncl.com/freestyle-cruise/cruise-travel-documents</a>. Requirements and policies are subject to change.

## YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <a href="https://www.ncl.com/travel-requirements-by-country">www.ncl.com/travel-requirements-by-country</a> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Joy for your dream vacation at sea!
As always, we are at your service.
Sincerely,
Norwegian Cruise Line