

November 8, 2023

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Joy and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on November 25, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion, we have revised the itinerary as follows:

Original Itinerary					Revised Itinerary				
Date	Port Name	Country	Arrival	Depart	Port Name	Country	Arrival	Depart	
11/25/2023	Miami, FL	United States of America		5:30 PM	Miami, FL	United States of America		5:30 PM	
11/26/2023	Great Stirrup Cay	Bahamas	7:00 AM	4:00 PM	Great Stirrup Cay	Bahamas	7:00 AM	4:00 PM	
11/27/2023	At Sea	At sea			At Sea	At sea			
11/28/2023	Puerto Plata	Dominican Republic	7:00 AM	6:00 PM	Amber Cove	Dominican Republic	7:00 AM	5:00 PM	
11/29/2023	San Juan	Puerto Rico	9:00 AM	5:00 PM	San Juan	Puerto Rico	9:00 AM	5:00 PM	
11/30/2023	At Sea	At sea			At Sea	At sea			
12/1/2023	Willemstad	Curacao	7:00 AM	8:00 PM	Willemstad	Curacao	7:00 AM	8:00 PM	
12/2/2023	Oranjestad	Aruba	7:00 AM	7:00 PM	Oranjestad	Aruba	7:00 AM	7:00 PM	
12/3/2023	At Sea	At sea			At Sea	At sea			
12/4/2023	Panama Canal Transit	Panama			Panama Canal Transit	Panama	5:00 AM	7:00 PM	
12/5/2023	Panama City (Pacific Cruise Terminal)	Panama	7:00 AM	OVN	Panama City (Pacific Cruise Terminal)	Panama	7:00 AM	OVN	
12/6/2023	Panama City (Pacific Cruise Terminal)	Panama	6:00 AM		Panama City (Pacific Cruise Terminal)	Panama	6:00 AM		

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Puerto Plata, Dominican Republic will be automatically adjusted for Amber Cove, Dominican Republic; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!



Sincerely,

Norwegian Cruise Line