

July 13, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Joy's sailing on December 6, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to enhance the guest experience, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Wed	12/6/2023	Panama City (Pacific Cruise Terminal), Panama	6:00 AM	11:59 PM	Panama City (Pacific Cruise Terminal), Panama	6:00 AM	11:59 PM		
Thu	12/7/2023	Daylight Transit Panama Canal	5:00 AM	7:00 PM	Daylight Transit Panama Canal	5:00 AM	7:00 PM		
Fri	12/8/2023	Puerto Limon, Costa Rica	7:00 AM	4:00 PM	Puerto Limon, Costa Rica	7:00 AM	4:00 PM		
Sat	12/9/2023	At Sea			At Sea				
Sun	12/10/2023	George Town, Grand Cayman	7:00 AM	3:30 PM	George Town, Grand Cayman	7:00 AM	3:30 PM		
Mon	12/11/2023	Costa Maya, Mexico	1:00 PM	9:00 PM	Cozumel, Mexico	10:00 AM	8:00 PM		
Tue	12/12/2023	Cozumel, Mexico	7:00 AM	3:00 PM	Costa Maya, Mexico	9:00 AM	6:00 PM		
Wed	12/13/2023	Harvest Caye, Belize	10:00 AM	5:00 PM	Harvest Caye, Belize	8:00 AM	5:00 PM		
Thu	12/14/2023	Roatan, Bay Islands	7:00 AM	3:00 PM	Roatan, Bay Islands, Honduras	7:00 AM	3:00 PM		
Fri	12/15/2023	At Sea			At Sea				
Sat	12/16/2023	Miami, Florida	7:00 AM	5:30 PM	Miami, Florida	7:00 AM	5:30 PM		

SHORE EXCURSIONS

Shore excursions booked through NCL for Costa Maya, Mexico, and Cozumel, Mexico will be automatically adjusted to coincide with the new dates/times in port; no further action is required. If you are interested in booking new excursions for all other ports, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Joy for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line