

August 25, 2023

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Joy and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on October 4, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to accommodate flights, we will now depart from Quebec City, Quebec at 8:00 pm. The updated itinerary is as follows:

Original Itinerary						Revised Itinerary		
Day 🔻	Date ▼	Port Name	→ Arrival	Depart	₩	Port Name	Arrival 🔻	Depart ▼
Wed	10/4/2023	Quebec City, Quebec		5:00 PM		Quebec City, Quebec		8:00 PM
Thu	10/5/2023	Saguenay (La Baie), Canada	8:00 AM	4:00 PM		Saguenay (La Baie), Canada	8:00 AM	4:00 PM
Fri	10/6/2023	At Sea				At Sea		
Sat	10/7/2023	Corner Brook, Newfoundland	7:00 AM	6:00 PM		Corner Brook, Newfoundland	7:00 AM	6:00 PM
Sun	10/8/2023	Sydney, Cape Breton Island	8:00 AM	5:00 PM		Sydney, Cape Breton Island, Nova Scotia	8:00 AM	5:00 PM
Mon	10/9/2023	Halifax, Nova Scotia	9:00 AM	5:00 PM		Halifax, Nova Scotia	9:00 AM	5:00 PM
Tue	10/10/2023	At Sea				At Sea		
Wed	10/11/2023	New York, New York	7:00 AM			New York, New York	7:00 AM	

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit https://www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

Sincerely,

Norwegian Cruise Line