



February 23, 2023

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Joy’s sailings from May 5, 2024, through and including July 14, 2024. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. As such, it is always our intention to maintain original itineraries. However, at times, unforeseen circumstances require us to make modifications. In order to enhance the guest experience, the ship will now depart from New York, New York, at 6:00 pm. The revised itinerary is as follows:

Original Itinerary				Revised Itinerary			
Day	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
Sun	New York, New York		4:00 PM	New York, New York		6:00 PM	
Mon	Virginia Beach (Norfolk), Virginia	10:00 AM	6:00 PM	At Sea			
Tue	At Sea			At Sea			
Wed	Royal Naval Dockyard, Bermuda	8:00 AM	11:59 PM	Royal Naval Dockyard, Bermuda	8:00 AM	11:59 PM	
Thu	Royal Naval Dockyard, Bermuda	12:00 AM	11:59 PM	Royal Naval Dockyard, Bermuda	12:00 AM	11:59 PM	
Fri	Royal Naval Dockyard, Bermuda	12:00 AM	3:00 PM	Royal Naval Dockyard, Bermuda	12:00 AM	3:00 PM	
Sat	At Sea			At Sea			
Sun	New York, New York	7:00 AM		New York, New York	7:00 AM		

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Virginia Beach (Norfolk), Virginia, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Joy for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line