



March 24, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Joy's sailing on August 18, 2024. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world and it is always our intention to maintain original itineraries. However, at times, unforeseen circumstances require us to make modifications. As such, the itinerary has been revised as follows:

OLD				
Day	Date	Port Name	Arrival	Depart
Sun	8/18/2024	New York, New York		3:00 PM
Mon	8/19/2024	At Sea		
Tue	8/20/2024	At Sea		
Wed	8/21/2024	San Juan, Puerto Rico	3:30 PM	10:00 PM
Thu	8/22/2024	Philipsburg, St. Maarten	10:00 AM	7:00 PM
Fri	8/23/2024	St. Thomas, Us Virgin Islands	7:00 AM	4:00 PM
Sat	8/24/2024	Puerto Plata, Dominican Republic	11:00 AM	7:00 PM
Sun	8/25/2024	Grand Turk, Turks & Caicos Islands	7:00 AM	3:00 PM
Mon	8/26/2024	At Sea		
Tue	8/27/2024	At Sea		
Wed	8/28/2024	New York, New York	7:00 AM	

NEW		
Port Name	Arrival	Depart
New York, New York		3:00 PM
At Sea		
At Sea		
San Juan, Puerto Rico	3:30 PM	10:00 PM
Philipsburg, St. Maarten	10:00 AM	7:00 PM
St. Thomas, US Virgin Islands	7:00 AM	4:00 PM
Tortola, British Virgin Islands	7:00 AM	1:30 PM
Puerto Plata, Dominican Republic	9:00 AM	3:00 PM
At Sea		
At Sea		
New York, New York	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Grand Turk, Turks & Caicos, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions booked through NCL for Puerto Plata, Dominican Republic will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions for Tortola, British Virgin Islands will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Joy for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line