

May 2, 2023

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Joy's sailing on September 10, 2024. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times there are circumstances outside our control that require us to make adjustments. As such, in order to remain compliant with voluntary whale zone speed restrictions in the area, the itinerary has been revised as follows:

Original Itinerary						
Day 🔻	Date ▼	Port Name	Arrival 🔻	Depart ▼		
Tue	9/10/2024	Quebec City, Quebec		7:00 PM		
Wed	9/11/2024	Saguenay (La Baie), Canada	7:00 AM	4:00 PM		
Thu	9/12/2024	At Sea				
Fri	9/13/2024	Charlottetown, Prince Edward Island	9:00 AM	6:00 PM		
Sat	9/14/2024	Sydney, Cape Breton Island	7:00 AM	6:00 PM		
Sun	9/15/2024	Halifax, Nova Scotia	9:00 AM	8:00 PM		
Mon	9/16/2024	At Sea				
Tue	9/17/2024	New York, New York	7:00 AM			

	Revised Itinerary				
-	Port Name	Arrival 🔻	Depart		
	Quebec City, Quebec		7:00 PM		
	Saguenay (La Baie), Canada	7:00 AM	4:00 PM		
	At Sea				
	Charlottetown, Prince Edward Island	11:00 AM	7:00 PM		
	Sydney, Cape Breton Island	8:00 AM	6:00 PM		
	Halifax, Nova Scotia	9:00 AM	8:00 PM		
	At Sea				
	New York, New York	7:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Charlottetown, Prince Edward Island, and Sydney, Cape Breton Island will be automatically adjusted to coincide with new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit https://www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Joy for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line