



May 25, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Joy's sailing on September 17, 2024. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times there are circumstances outside our control that require us to make adjustments. As such, due to port congestion in Halifax, Nova Scotia on September 20, 2024, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Tue	9/17/2024	New York, New York		3:00 PM	New York, New York		3:00 PM
Wed	9/18/2024	Boston, Massachusetts	1:30 PM	10:00 PM	Boston, Massachusetts	1:30 PM	10:00 PM
Thu	9/19/2024	Portland, Maine	7:00 AM	5:00 PM	Portland, Maine	7:00 AM	5:00 PM
Fri	9/20/2024	Halifax, Nova Scotia	10:00 AM	6:00 PM	At Sea		
Sat	9/21/2024	Sydney, Cape Breton Island	9:00 AM	6:00 PM	Sydney, Cape Breton Island, Nova Scotia	9:00 AM	6:00 PM
Sun	9/22/2024	Charlottetown, Prince Edward Island	9:00 AM	6:00 PM	Charlottetown, Prince Edward Island	9:00 AM	6:00 PM
Mon	9/23/2024	At Sea			At Sea		
Tue	9/24/2024	Saguenay (La Baie), Canada	11:00 AM	7:00 PM	Saguenay (La Baie), Canada	11:00 AM	7:00 PM
Wed	9/25/2024	Quebec City, Quebec	7:00 AM		Quebec City, Quebec	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Halifax, Nova Scotia will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Joy for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line