



July 25, 2023

**IMPORTANT NOTIFICATION**  
**Norwegian Joy Enhancements**

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have exciting news to share about your upcoming voyage on Norwegian Joy. We ask Travel Partners to share this information with impacted guests.

As part of our commitment to continuously offer extraordinary vacation experiences for our guests around the world, and to uphold a consistent world-class product across our fleet, Norwegian Joy will be undergoing a series of enhancements in early 2024, including an all-new Mandara Spa Thermal Suite for the ultimate relaxation retreat.

During your voyage, you will now have access to an elevated onboard spa experience with the brand-new Thermal Suite – an exclusive, adults-only complex dedicated to relaxation and rejuvenation. The new spa oasis will include reinvigorating experiences such as a sauna, ice room and aromatic steam room; three times as many of the popular hot tile loungers; new spa therapies; and a breathtaking entrance with commissioned sculptures. The debuting Thermal Suite will replace the Galaxy Pavilion, the ship's current virtual-reality complex.

The ever-popular, and nearly always sold-out, exclusive adults-only Vibe Beach Club will also be expanded onboard, taking over the existing Laser Tag arena on Deck 20. You'll enjoy more seating and additional private cabanas. As a reminder, you can pre-book your Vibe Beach Club pass or private cabana from your NCL account.

To read more about Norwegian Joy's redesign, please visit the [NCL Newsroom](#).

We are excited to welcome you aboard in 2024 to experience a whole new level of Joy!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line