



August 15, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Joy's sailing on March 29, 2025. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, in order to enhance the guest experience, we have revised the itinerary to now include two new ports of call; Puntarenas (Puerto Caldera), Costa Rica and Manzanillo, Mexico. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Sat	3/29/2025	Miami, Florida		5:30 PM	Miami, Florida		5:30 PM		
Sun	3/30/2025	At Sea			At Sea				
Mon	3/31/2025	At Sea			At Sea				
Tue	4/1/2025	Cartagena, Colombia	6:00 AM	2:00 PM	Cartagena, Colombia	6:00 AM	2:00 PM		
Wed	4/2/2025	Daylight Transit Panama Canal			Daylight Transit Panama Canal				
Wed	4/2/2025	Panama City (Pacific Cruise Terminal), Panama	8:00 PM	OVN	Panama City (Pacific Cruise Terminal), Panama	8:00 PM	OVN		
Thu	4/3/2025	Panama City (Pacific Cruise Terminal), Panama	OVN	3:00 PM	Panama City (Pacific Cruise Terminal), Panama	OVN	3:00 PM		
Fri	4/4/2025	At Sea			At Sea				
Sat	4/5/2025	Puerto Quetzal, Guatemala	12:00 PM	10:00 PM	Puntarenas (Puerto Caldera), Costa Rica	7:00 AM	8:00 PM		
Sun	4/6/2025	At Sea			At Sea				
Mon	4/7/2025	Acapulco, Mexico	7:00 AM	5:00 PM	Puerto Quetzal, Guatemala	6:30 AM	4:30 PM		
Tue	4/8/2025	At Sea			At Sea				
Wed	4/9/2025	Puerto Vallarta, Mexico	7:00 AM	8:00 PM	Manzanillo, Mexico	1:00 PM	8:00 PM		
Thu	4/10/2025	Mazatlan, Mexico	7:00 AM	7:00 PM	Puerto Vallarta, Mexico	7:00 AM	3:00 PM		
Fri	4/11/2025	Cabo San Lucas, Mexico	7:00 AM	3:00 PM	Cabo San Lucas, Mexico	7:00 AM	3:00 PM		
Sat	4/12/2025	At Sea			At Sea				
Sun	4/13/2025	Los Angeles, California	7:00 AM		Los Angeles, California	7:00 AM			

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Joy for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line