

December 4, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Joy for your upcoming cruise departing May 13, 2026. As part of our commitment to delivering a seamless and enriching experience, we've made an itinerary adjustment due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

While even the most carefully planned itineraries may require occasional updates, these moments also offer an opportunity to reimagine your journey in exciting and meaningful ways. Although we work closely with port authorities to lock in every detail well in advance, circumstances can still shift, and sometimes we're informed that space is no longer available. These changes are often beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing they can be.

As a result, we will no longer be visiting Icy Strait Point, Alaska. In its place, we're pleased to welcome Sitka, Alaska to your itinerary. Additionally, we've replaced the cruise through Endicott Arm & Dawes Glacier with a scenic cruise through Glacier Bay. As part of this change, we've adjusted the timing of our visits to Ketchikan, Juneau, and Skagway, Alaska, as well as Victoria, BC, Canada.

While different from Icy Strait Point, Sitka offers its own brand of authentic Alaska charm, with rich Russian and Tlingit history, picturesque trails, incredible wildlife viewing, and a lively waterfront filled with shops, local flavors, and cultural experiences. Cruising Glacier Bay offers a serene, once-in-a-lifetime journey through towering glaciers, abundant wildlife, and breathtaking, untouched scenery. Your updated itinerary is below.

| Original Itinerary | | | | |
|--------------------|---------|------------------------------|---------|----------|
| Day | Date | Port Name | Arrival | Depart |
| Wed | 5/13/26 | Seattle, WA | | 4:00 PM |
| Thu | 5/14/26 | At Sea | | |
| Fri | 5/15/26 | Ketchikan, AK | 7:00 AM | 5:00 PM |
| Sat | 5/16/26 | Juneau, AK | 9:00 AM | 9:00 PM |
| Sun | 5/17/26 | Skagway, AK | 7:00 AM | 8:00 PM |
| Mon | 5/18/26 | Icy Strait Point, AK | 7:00 AM | 8:00 PM |
| Tue | 5/19/26 | Endicott Arm & Dawes Glacier | | |
| Wed | 5/20/26 | At Sea | | |
| Thu | 5/21/26 | Victoria, BC, Canada | 1:00 PM | 11:59 PM |
| Fri | 5/22/26 | Seattle, WA | 7:00 AM | |

| Revised Itinerary | | |
|------------------------|----------|---------|
| Port Name | Arrival | Depart |
| Seattle, WA | | 4:00 PM |
| At Sea | | |
| Sitka, AK | 10:00 AM | 7:00 PM |
| Juneau, AK | 9:00 AM | 8:00 PM |
| Cruise Glacier Bay, AK | | |
| Skagway, AK | 6:30 AM | 4:00 PM |
| Ketchikan, AK | 11:00 AM | 8:00 PM |
| At Sea | | |
| Victoria, BC, Canada | 8:00 AM | 6:00 PM |
| Seattle, WA | 7:00 AM | |

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Icy Strait Point, Alaska, no worries, we've got it handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. If you booked a shore excursion through NCL for Ketchikan, Juneau, Skagway, Alaska, or Victoria, BC, Canada, no worries, we've got those handled too. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Shore excursions for Sitka, Alaska, will be available to book in approximately three weeks. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all



necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and more.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line