

December 4, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Joy for your upcoming cruise departing September 11, 2026. As part of our commitment to delivering a seamless and enriching experience, we've made an adjustment to the itinerary. Travel partners are asked to please ensure that impacted guests review this information.

While we're always working to bring your dream vacation to life, sometimes a small course correction helps us deliver an even better experience. In this case, we've adjusted the timing of our visits to Juneau, Skagway, Icy Strait Point, Sitka, and Ketchikan, Alaska, ensuring a more seamless journey from port to port.

The good news is that you'll still visit all the incredible destinations on your itinerary, just in a slightly different sequence than originally planned. Your updated itinerary is below.

Original Itinerary				
Day	Date	Port Name	Arrival	Depart
Fri	9/11/26	Seattle, WA		4:00 PM
Sat	9/12/26	At Sea		
Sun	9/13/26	Juneau, AK	3:00 PM	10:00 PM
Mon	9/14/26	Skagway, AK	7:00 AM	7:00 PM
Tue	9/15/26	Cruise Glacier Bay, AK		
Wed	9/16/26	Icy Strait Point, AK	7:00 AM	8:00 PM
Thu	9/17/26	Sitka, AK	7:00 AM	5:00 PM
Fri	9/18/26	Ketchikan, AK	8:00 AM	8:00 PM
Sat	9/19/26	At Sea		
Sun	9/20/26	Victoria, BC, Canada	8:00 AM	6:00 PM
Mon	9/21/26	Seattle, WA	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Seattle, WA		4:00 PM
At Sea		
Sitka, AK	10:00 AM	7:00 PM
Cruise Glacier Bay, AK		
Juneau, AK	6:30 AM	1:30 PM
Icy Strait Point, AK	7:00 AM	7:00 PM
Skagway, AK	6:30 AM	4:00 PM
Ketchikan, AK	11:00 AM	8:00 PM
At Sea		
Victoria, BC, Canada	8:00 AM	6:00 PM
Seattle, WA	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Juneau, Skagway, Icy Strait Point, Sitka, or Ketchikan, Alaska, no worries, we've got it handled. We're working to adjust those tours to match the revised port dates and times. If we're unable to make it work, the impacted excursions will be canceled, and a full refund will be automatically credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.



You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and more.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line