

February 1, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We have important information regarding your upcoming sailing on board Norwegian Pearl on May 27, 2024. Travel Partners are asked to share this information with impacted guests.

Due to the restrictions on large cruise ships to sail into the Venice Lagoon and dock at the usual piers, large cruise ships calling to Venice are required to anchor outside of the lagoon and utilize tender boats to access the Port of Venice. While we have made every effort possible to maintain these calls to Venice, the tender operation and overall experience this provides our guests has fallen short of the standard we aim to deliver. As a result, we have modified Norwegian Pearl’s itinerary as shown below.

We recognize that Venice is one of the world’s greatest destinations, cherished by both our guests and crew, and as such acknowledge the inconvenience and frustration this disruption may cause. We appreciate the understanding of our loyal guests and travel agent partners.

Original Itinerary					Revised Itinerary		
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
Mon	5/27/2024	Venice (Trieste), Italy		8:00 PM	Venice (Trieste), Italy		8:00 PM
Tue	5/28/2024	Venice, Italy	6:30 AM	11:00 PM	Venice (Ravenna), Italy^	7:00 AM	7:00 PM
Wed	5/29/2024	Koper, Slovenia	8:00 AM	5:00 PM	Koper, Slovenia	7:00 AM	4:00 PM
Thu	5/30/2024	Split, Croatia	7:00 AM	6:00 PM	Split, Croatia	7:00 AM	6:00 PM
Fri	5/31/2024	Kotor, Montenegro	6:30 AM	8:00 PM	Kotor, Montenegro	7:30 AM	6:00 PM
Sat	6/1/2024	Dubrovnik, Croatia	6:30 AM	5:00 PM	Dubrovnik, Croatia	7:00 AM	4:30 PM
Sun	6/2/2024	Corfu, Greece	6:30 AM	3:00 PM	Corfu, Greece	7:00 AM	3:00 PM
Mon	6/3/2024	Santorini, Greece	1:30 PM	10:00 PM	Santorini, Greece	1:30 PM	10:00 PM
Tue	6/4/2024	Mykonos, Greece	6:30 AM	9:00 PM	Mykonos, Greece	8:00 AM	5:00 PM
Wed	6/5/2024	Athens (Piraeus), Greece	5:30 AM		Athens (Piraeus), Greece	5:30 AM	

WHAT HAPPENS NEXT:

All guests may choose one of the following options by Thursday, February 8, 2024:

1. Sail on Norwegian Pearl’s adjusted itinerary. If this is the preferred option, no further action is required.

OR

2. Cancel your current Norwegian Pearl reservation and rebook at a later date. Guests who choose this option must contact us no later than Thursday, February 8, 2024. In the U.S. and Canada, guests should call 1-800-327-7030, visit www.ncl.com or contact their travel advisor. Guests residing outside of the U.S. and Canada, should visit www.ncl.com for local contact information.
 - Upon cancellation, guests will receive a full refund that will automatically be returned to the original form of payment. The refund will be processed within 30 business days of cancellation and will be returned within seven to 10 business days following the processed date. The visibility of the funds is dependent on the guest’s financial institution’s internal policies. If the current reservation was paid utilizing a Future Cruise Credit (FCC), 100% of the FCC used will be re-applied to the guest’s Latitudes account approximately 7 days from the date of cancellation. No further action is required.

SHORE EXCURSIONS

Shore excursions booked through NCL for Koper, Slovenia, Kotor, Montenegro, Dubrovnik, Croatia; Corfu and Mykonos, Greece will be automatically adjusted to coincide with the new times in port; no further action is required. Shore excursions booked through

NCL for Venice, Italy will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Ravenna, Italy will be available in two weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We thank you for your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line