



It's Different Out Here™

August 19, 2026

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We're excited to welcome you aboard Norwegian Pearl for your upcoming cruise departing January 3, 2027. As part of our commitment to delivering a seamless and enriching experience, we've made an itinerary adjustment due to newly updated port availability. Travel partners are asked to please ensure that impacted guests review this information.

Even the most thoughtfully planned sailings can occasionally shift course. While these moments aren't always expected, they often open the door to fresh ways of experiencing your vacation, new rhythms, new views, and a little more room to simply relax into the journey. We work closely with port authorities around the world to secure each call far in advance, but from time to time circumstances change and we're informed that space is no longer available. As fellow travelers at heart, we understand that itinerary changes can bring disappointment, and we truly appreciate your understanding and flexibility.

Due to recent port availability updates, our visit to Puerto Plata, Dominican Republic, has been replaced with an overnight stay in San Juan, Puerto Rico. While we understand many guests were looking forward to visiting Puerto Plata, this additional time in San Juan offers greater flexibility to experience one of the Caribbean's most vibrant destinations, with more time to explore its historic streets, waterfront charm, local culture, and renowned dining scene. Your updated itinerary is below.

Original Itinerary				
Date	Day	Port Name	Arrival	Depart
Sun	1/3/27	Philadelphia, PA	8:00 AM	4:00 PM
Mon	1/4/27	At Sea		
Tue	1/5/27	At Sea		
Wed	1/6/27	Puerto Plata, Dominican Republic	11:00 AM	6:00 PM
Thu	1/7/27	San Juan, PR	10:00 AM	6:00 PM
Fri	1/8/27	Tortola, British Virgin Islands	7:00 AM	6:00 PM
Sat	1/9/27	St. Thomas, Virgin Islands	7:00 AM	6:00 PM
Sun	1/10/27	At Sea		
Mon	1/11/27	At Sea		
Tue	1/12/27	At Sea		
Wed	1/13/27	Philadelphia, PA	7:00 AM	4:00 PM

Revised Itinerary		
Port Name	Arrival	Depart
Philadelphia, PA	8:00 AM	4:00 PM
At Sea		
At Sea		
San Juan, PR	6:00 PM	OVN
San Juan, PR	OVN	6:00 PM
Tortola, British Virgin Islands	7:00 AM	6:00 PM
St. Thomas, Virgin Islands	7:00 AM	6:00 PM
At Sea		
At Sea		
At Sea		
Philadelphia, PA	7:00 AM	4:00 PM

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Puerto Plata, Dominican Republic, no worries, we've got that handled. Those tours will be automatically canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.



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For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

The horizon is calling, and we're ready to make this vacation one you'll never forget. See you aboard soon!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line