



August 10, 2023

### IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for choosing to sail with us onboard Norwegian's Pride of America.

We have important information regarding Pride of America's sailings from August 12, 2023 through and including August 26, 2023. Travel Partners are asked to share this information with impacted guests.

We are deeply saddened to hear about the wildfires currently impacting the town of Lahaina in Maui. We have a very special relationship with the people and islands of Hawaii, as we sail to the beautiful state year-round. It is a magical destination and one that is highly sought out by our guests for its natural beauty, culture and unparalleled experiences. As always, our top priority is the safety and security of our guests and crew. To avoid stressing the local resources, we have replaced our call to Maui with an overnight call to Hilo, Hawaii; and to now include a cruise past the Napali Coast, plus an additional overnight stay in Nawiliwili, Kauai in hopes continuing to provide the best opportunity to explore the beauty and natural wonder of the Hawaiian Islands. The adjusted itinerary follows:

Original Itinerary			
Day	Port	Arrival	Departure
Sat	Honolulu, Oahu		7:00 PM
Sun	Kahului, Maui	8:00 AM	Overnight
Mon	Kahului, Maui	Overnight	6:00 PM
Tue	Hilo, Hawai'i	8:00 AM	6:00 PM
Wed	Kona, Hawai'i	7:00 AM	5:30 PM
Thu	Nawiliwili, Kaua'i	8:00 AM	Overnight
Fri	Nawiliwili, Kaua'i	Overnight	5:30 PM
Sat	Honolulu, Oahu	7:00 AM	

Updated Itinerary			
Day	Port	Arrival	Departure
Sat	Honolulu, Oahu		7:00 PM
Sun	Hilo, Hawai'i	8:00 AM	Overnight
Mon	Hilo, Hawai'i	Overnight	6:00 PM
Tue	Kona, Hawai'i	7:00 AM	5:30 PM
Wed	Napali Coast		
Wed	Nawiliwili, Kaua'i	3:00 PM	Overnight
Thu	Nawiliwili, Kaua'i	Overnight	Overnight
Fri	Nawiliwili, Kaua'i	Overnight	5:30 PM
Sat	Honolulu, Oahu	7:00 AM	

#### **SHORE EXCURSIONS**

Shore excursions booked through NCL for Kahului, Maui will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Hilo, Hawaii and Kona, Hawaii will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

#### **TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

#### **YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Pride of America for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line