

August 28, 2023

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Prima and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on December 1, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion in Ocho Rios, Jamaica on December 11, 2023, we have revised the itinerary as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Fri	12/1/2023	New York, New York		4:00 PM	New York, New York		4:00 PM		
Sat	12/2/2023	At Sea			At Sea				
Sun	12/3/2023	At Sea			At Sea				
Mon	12/4/2023	Puerto Plata, Dominican Republic	11:30 AM	7:30 PM	Puerto Plata, Dominican Republic	11:30 AM	7:30 PM		
Tue	12/5/2023	San Juan, Puerto Rico	11:00 AM	8:00 PM	San Juan, Puerto Rico	11:00 AM	8:00 PM		
Wed	12/6/2023	Tortola, British Virgin Islands	6:00 AM	1:00 PM	Tortola, British Virgin Islands	6:00 AM	1:00 PM		
Thu	12/7/2023	Willemstad, Curacao	2:00 PM	10:00 PM	Willemstad, Curacao	2:00 PM	10:00 PM		
Fri	12/8/2023	Kralendijk, Bonaire	7:00 AM	5:00 PM	Kralendijk, Bonaire	7:00 AM	5:00 PM		
Sat	12/9/2023	Oranjestad, Aruba	7:00 AM	5:00 PM	Oranjestad, Aruba	7:00 AM	5:00 PM		
Sun	12/10/2023	At Sea			At Sea				
Mon	12/11/2023	Ocho Rios, Jamaica	7:00 AM	4:00 PM	Falmouth, Jamaica	7:00 AM	4:00 PM		
Tue	12/12/2023	George Town, Grand Cayman	7:00 AM	2:30 PM	George Town, Grand Cayman	7:00 AM	2:30 PM		
Wed	12/13/2023	Cozumel, Mexico	9:00 AM	5:00 PM	Cozumel, Mexico	9:00 AM	5:00 PM		
Thu	12/14/2023	At Sea			At Sea				
Fri	12/15/2023	Galveston, Texas	8:00 AM		Galveston, Texas	8:00 AM			

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Ocho Rios, Jamaica will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Falmouth, Jamaica will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).



# NORWEGIAN

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Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line