

July 26, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Prima’s sailing on August 17, 2023. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, due to ongoing maintenance at the pier in Isafjordur, Iceland, the itinerary has been revised to now include an overnight call to Akureyri, Iceland; allowing you to fully immerse yourself in the destination. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Date	Port Name	Arrival	Depart		Port Name	Arrival	Depart		
8/17/2023	Reykjavik, Iceland		6:00 PM		Reykjavik, Iceland		6:00 PM		
8/18/2023	Isafjordur, Iceland	8:00 AM	6:00 PM		Akureyri, Iceland	1:00 PM	OVN		
8/19/2023	Akureyri, Iceland	6:00 AM	4:00 PM		Akureyri, Iceland	OVN	4:00 PM		
8/20/2023	At Sea				At Sea				
8/21/2023	Alesund, Norway	11:00 AM	10:00 PM		Alesund, Norway	11:00 AM	10:00 PM		
8/22/2023	Geiranger, Norway	6:00 AM	5:00 PM		Geiranger, Norway	6:00 AM	5:00 PM		
8/23/2023	Bergen, Norway	8:00 AM	5:00 PM		Bergen, Norway	8:00 AM	5:00 PM		
8/24/2023	At Sea				At Sea				
8/25/2023	Amsterdam, Netherlands	7:00 AM	5:00 PM		Amsterdam, Netherlands	7:00 AM	5:00 PM		
8/26/2023	Brussels/Bruges (Zeebrugge), Belgium	7:00 AM	5:00 PM		Brussels/Bruges (Zeebrugge), Belgium	7:00 AM	5:00 PM		
8/27/2023	London (Southampton), England	6:00 AM			London (Southampton), England	6:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Isafjordur, Iceland will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.



We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Prima for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line