

August 23, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for choosing to sail with us onboard Norwegian Prima.

We have important information regarding Norwegian Prima’s sailing on September 7, 2023. We ask Travel Partners to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times modifications are made to optimize the itinerary or to accommodate certain circumstances. As such, due to ongoing maintenance at the pier in Isafjordur, Iceland and tidal issues in Zeebrugge, Belgium the itinerary has been revised to now include an overnight call to Akureyri, Iceland; allowing you to fully immerse yourself in the destination. The updated itinerary is as follows:

Original			
Date	Port Name	Arrival	Depart
9/7/2023	Reykjavik, Iceland		1800
9/8/2023	Isafjordur, Iceland	900	1800
9/9/2023	Akureyri, Iceland	600	1600
9/10/2023	At Sea		
9/11/2023	Alesund, Norway	1100	2200
9/12/2023	Geiranger, Norway	600	1700
9/13/2023	Bergen, Norway	800	1730
9/14/2023	At Sea		
9/15/2023	Amsterdam, Netherlands	700	1700
9/16/2023	Zeebrugge, Belgium	700	1700
9/17/2023	Southampton, UK	700	

Revised		
Port Name	Arrival	Depart
Reykjavik, Iceland		1800
Akureyri, Iceland	1500	OVN
Akureyri, Iceland	OVN	1600
At Sea		
Alesund, Norway	1100	2200
Geiranger, Norway	600	1700
Bergen, Norway	800	1730
At Sea		
Amsterdam, Netherlands	700	1700
Zeebrugge, Belgium	1000	1700
Southampton, UK	700	

SHORE EXCURSIONS

Shore excursions booked through NCL for Isafjordur, Iceland will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Should you wish to book any new tours or have any questions, feel free to visit our Shore Excursion Desk located on deck 7. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account, contact us directly at (866) 625-1167, or visit the Shore Excursion Desk onboard. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY



While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Prima for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line