



April 10, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The disembarkation time for your upcoming vacation on board Norwegian Prima on April 16, 2024 has changed from 7:00 a.m. to 10:00 a.m. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to global maritime regulations, as well as whale zone speed restrictions enroute from Puerto Plata, Dominican Republic to New York City, New York, we will now disembark in New York City on April 27, 2024 at 10:00 a.m. We apologize for any inconvenience this adjustment may cause.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. The modified itinerary is as follows:

Original Itinerary			
2024	Port	Arrival	Depart
16-Apr	Miami		4:00 PM
17-Apr	Great Stirrup Cay, Bahamas	7:00 AM	3:30 PM
18-Apr	At Sea		
19-Apr	La Romana, Dominican Republic	10:00 AM	4:00 PM
20-Apr	Oranjestad, Aruba	12:00 PM	8:00 PM
21-Apr	Willemstad, Curacao	7:00 AM	1:15 PM
22-Apr	St. Thomas, U.S. Virgin Islands	1:30 PM	9:00 PM
23-Apr	San Juan, Puerto Rico	7:00 AM	3:00 PM
24-Apr	Puerto Plata, Dominican Republic	7:00 AM	3:00 PM
25-Apr	At Sea		
26-Apr	At Sea		
27-Apr	New York	7:00 AM	

Revised Itinerary		
Port	Arrival	Depart
Miami		4:00 PM
Great Stirrup Cay, Bahamas	7:00 AM	3:30 PM
At Sea		
La Romana, Dominican Republic	10:00 AM	4:00 PM
Oranjestad, Aruba	12:00 PM	8:00 PM
Willemstad, Curacao	7:00 AM	1:15 PM
St. Thomas, U.S. Virgin Islands	1:30 PM	9:00 PM
San Juan, Puerto Rico	7:00 AM	3:00 PM
Puerto Plata, Dominican Republic	7:00 AM	3:00 PM
At Sea		
At Sea		
New York	10:00 AM	

GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed for the new arrival time.

GUESTS WITH INDEPENDENT FLIGHTS

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights. Please note, flights should be scheduled to depart five hours after the ship's arrival time. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred. Should any airline-imposed change/cancellation fees not be covered by your insurance provider or the airline, we will reimburse up to \$300 USD per person. Please submit your receipts including documentation of denied claim for review at www.ncl.com/case-submission.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.



YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line