



April 10, 2024

IMPORTANT INFORMATION
New York City Embarkation Information

Dear Valued Guests and Travel Partners,

We have important information regarding embarkation for your upcoming sailing on board Norwegian Prima on April 27, 2024. Travel Partners are asked to share the below information with impacted guests.

Due to global maritime regulations, as well as whale zone speed restrictions enroute from Puerto Plata, Dominican Republic to New York City, Norwegian Prima's arrival into New York City on April 27, 2024 has been delayed by two hours. As such, the ship will arrive in New York City at 10:00 a.m. Therefore, the ship is now scheduled to depart New York City for your sailing at 6:00 p.m. local time on April 27, 2024. Embarkation will take place from 12:00 p.m. to 4:00 p.m.

For your convenience, we have adjusted check-in times to align with the updated departure time, and Online Check-in will be available at 21 days prior to sailing and up to 3 days before the cruise embarkation date; allowing you the opportunity to select your preferred arrival time. To access your online check-in, log in to your MyNCL account at www.ncl.com.

In order to avoid congestion at the port, and to ensure the smoothest embarkation experience possible, all guests are asked to arrive at the port at the arrival time selected during online check-in. Please note, any guest that arrives prior to 12:00 p.m. may be turned away.

If you secured pre-cruise transfers from the airport to the pier through NCL, transfers will begin at 10:00 a.m. If you are interested in booking pre-cruise transfers for your upcoming vacation or cancel your pre-cruise transfer, please contact us directly at (866) 234-7350. Pre-cruise transfers must be secured up to 4 days before the cruise embarkation date. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line