



January 15, 2025

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The disembarkation time for your upcoming vacation on board Norwegian Prima on May 11, 2025, has changed from 12:00 a.m. to 4:00 a.m., local time. Travel Partners are asked to share this information with impacted guests.

We strive to create vacation experiences that delight our guests, but occasionally issues arise, and our itineraries need to be altered. Sometimes, to improve efficiency and/or the guest experience, we may need to adjust the timing of the ship's turnaround due to port limitations, to ensure the best possible guest experience and timely arrival and/or departure. As such, we have made adjustments to our arrival time in Reykjavik, Iceland, as shown below. While changes may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

| Original Itinerary | | | |
|--------------------|--|----------|----------|
| Date | Port Name | Arrival | Depart |
| 5/11/25 | Southampton (London), Great Britain | | 5:00 PM |
| 5/12/25 | Zeebrugge (Brussels/Brugge), Belgium | 9:00 AM | 6:00 PM |
| 5/13/25 | Amsterdam, Netherlands | 7:00 AM | 6:00 PM |
| 5/14/25 | At Sea | | |
| 5/15/25 | Bergen, Norway | 7:00 AM | 5:00 PM |
| 5/16/25 | Geiranger, Norway | 8:00 AM | 10:00 PM |
| 5/17/25 | Alesund, Norway | 7:00 AM | 5:00 PM |
| 5/18/25 | At Sea | | |
| 5/19/25 | Akureyri, Iceland | 9:00 AM | 8:00 PM |
| 5/20/25 | Isafjordur, Iceland | 9:00 AM | 6:00 PM |
| 5/21/25 | Reykjavik, Iceland | 7:00 AM | OVN |
| 5/22/25 | Reykjavik, Iceland | 12:00 AM | |

| Revised Itinerary | | |
|--|----------------|----------|
| Port Name | Arrival | Depart |
| Southampton (London), Great Britain | | 5:00 PM |
| Zeebrugge (Brussels/Brugge), Belgium | 9:00 AM | 6:00 PM |
| Amsterdam, Netherlands | 7:00 AM | 6:00 PM |
| At Sea | | |
| Bergen, Norway | 7:00 AM | 5:00 PM |
| Geiranger, Norway | 8:00 AM | 10:00 PM |
| Alesund, Norway | 7:00 AM | 5:00 PM |
| At Sea | | |
| Akureyri, Iceland | 9:00 AM | 8:00 PM |
| Isafjordur, Iceland | 9:00 AM | 6:00 PM |
| Reykjavik, Iceland | 7:00 AM | OVN |
| Reykjavik, Iceland | 4:00 AM | |

GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed to coincide with the updated arrival time, if applicable.

GUESTS WITH INDEPENDENT FLIGHTS

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights if applicable. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred. Should any airline-imposed change/cancellation fees not be covered by your insurance provider or the airline, we will reimburse up to \$300 USD per person. Please submit your receipts including documentation of denied claim for review at www.ncl.com/case-submission.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company, and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line