



December 20, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Prima on August 14, 2025, has changed. Travel Partners are asked to share this information with impacted guests.

We strive to create vacation experiences that delight our guests, but sometimes issues arise, and our itineraries need to be altered. From time to time, ports may become unavailable due to various reasons such as port congestion, maintenance work, or external events. These changes are unfortunately outside of our control and can happen even after we have confirmed dates and times with a port. While port changes may occur, rest assured that we are always working hard to provide you with a smooth and enjoyable journey.

We recognize the important role destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience in mind. While we will no longer visit Amsterdam, Netherlands, we are pleased to share that we have added a visit to IJmuiden, Netherlands. IJmuiden, Netherlands, offers a blend of sandy beaches, rich maritime history, and easy access to stunning nature and nearby cities like Haarlem and Amsterdam. The revised itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
8/14/25	Reykjavik, Iceland		6:00 PM
8/15/25	Isafjordur, Iceland	8:00 AM	6:00 PM
8/16/25	Akureyri, Iceland	6:00 AM	4:00 PM
8/17/25	At Sea		
8/18/25	Alesund, Norway	11:00 AM	10:00 PM
8/19/25	Maloy, Norway	7:00 AM	6:00 PM
8/20/25	Geiranger, Norway	6:00 AM	5:00 PM
8/21/25	At Sea		
8/22/25	Amsterdam, Netherlands	7:00 AM	5:00 PM
8/23/25	Zeebrugge (Brussels/Brugge), Belgium	7:00 AM	5:00 PM
8/24/25	Southampton (London), Great Britain	6:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Reykjavik, Iceland		6:00 PM
Isafjordur, Iceland	8:00 AM	6:00 PM
Akureyri, Iceland	6:00 AM	4:00 PM
At Sea		
Alesund, Norway	11:00 AM	10:00 PM
Maloy, Norway	7:00 AM	6:00 PM
Geiranger, Norway	6:00 AM	5:00 PM
At Sea		
Ijmuiden, Netherlands	8:00 AM	7:00 PM
Zeebrugge (Brussels/Brugge), Belgium	7:00 AM	5:00 PM
Southampton (London), Great Britain	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Amsterdam, Netherlands, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for IJmuiden, Netherlands, will be available to book in three weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company, and we are grateful that you've chosen to sail with us!

Sincerely,

Norwegian Cruise Line