

August 15, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Sky's sailing on November 27, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion, we have revised the itinerary as shown below. We understand that itinerary changes can be frustrating, so we offer our genuine apologies for any inconvenience or disappointment this may cause. Please rest assured that the revised itinerary has been developed with an exceptional guest experience in mind. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary		
Day 👻	Date 👻	Port Name	Arrival 👻	Depart 🚽 -	- Port Name	👻 Arrival 👻	Depart 👻
Mon	11/27/2023	Miami, Florida		5:00 PM	Miami, Florida		5:00 PM
Tue	11/28/2023	Grand Bahama Island, Bahamas	8:00 AM	5:00 PM	Nassau, Bahamas	8:00 AM	6:00 PM
Wed	11/29/2023	Nassau, Bahamas	8:00 AM	6:00 PM	Great Stirrup Cay, Bahamas	8:00 AM	6:00 PM
Thu	11/30/2023	Great Stirrup Cay, Bahamas	8:00 AM	6:00 PM	Grand Bahama Island, Bahamas	8:00 AM	5:00 PM
Fri	12/1/2023	Miami, Florida	7:00 AM		Miami, Florida	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL will be automatically adjusted to coincide with the new dates in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Sky for your dream vacation at sea!

As always, we are at your service.

Sincerely,

Norwegian Cruise Line