

August 7, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

At Norwegian Cruise Line, we value your loyalty and thank you for making us your vacation of choice. We have important information regarding Norwegian Sky’s 16-day sailing from Haifa, Israel on November 18, 2024. Travel partners are asked to share this information with impacted guests.

We are committed to delivering exceptional vacation experiences around the world. While it is always our intention to maintain original itineraries, at times unforeseen circumstances require us to make modifications. Due to port congestion restricting the ability to embark in Haifa, Israel on November 18, 2024, the abovementioned itinerary has been modified from a 16-day to a 15-day voyage. The sailing will now embark in Haifa, Israel on November 19, 2024 and include an extended call to Jerusalem, Israel, allowing additional time to explore one of the most ancient cities in the world, as well as an extended cruise through the historic Suez Canal. We apologize for any inconvenience this may cause. The revised itinerary is as follows:

Original Itinerary				Revised Itinerary			
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
11/18/2024	Tel-Aviv (Haifa), Israel		11:00 PM	Tel-Aviv (Haifa), Israel		11:00 PM	
11/19/2024	Jerusalem (Ashdod), Israel	7:00 AM	7:00 PM	Jerusalem (Ashdod), Israel	6:00 AM	9:00 PM	
11/20/2024	Alexandria (Cairo), Egypt	11:00 AM	9:00 PM	Port Said, Egypt	6:30 AM	9:00 PM	
11/21/2024	Port Said, Egypt	9:00 AM	11:00 PM	Suez Canal, Egypt	11:00 PM	OVN	
11/21/2024				Suez Canal, Egypt	OVN	1:30 PM	
11/22/2024	Suez Canal, Egypt	3:30 AM		Safaga, Egypt	6:00 AM	OVN	
11/23/2024	Safaga, Egypt	6:00 AM	OVN	Safaga, Egypt	OVN	7:00 PM	
11/24/2024	Safaga, Egypt	OVN	7:00 PM	Aqaba, Jordan	7:00 AM	5:00 PM	
11/25/2024	Aqaba, Jordan	7:00 AM	5:00 PM	At Sea			
11/26/2024	At Sea			At Sea			
11/27/2024	At Sea			At Sea			
11/28/2024	At Sea			At Sea			
11/29/2024	At Sea			At Sea			
11/30/2024	At Sea			At Sea			
12/1/2024	Muscat, Oman	7:00 AM	2:00 PM	Muscat, Oman	7:00 AM	2:00 PM	
12/2/2024	Abu Dhabi, United Arab Emirates	12:30 PM	8:00 PM	Abu Dhabi, United Arab Emirates	12:30 PM	8:00 PM	
12/3/2024	Dubai, United Arab Emirates	6:00 AM	OVN	Dubai, United Arab Emirates	6:00 AM	OVN	
12/4/2024	Dubai, United Arab Emirates	6:00 AM		Dubai, United Arab Emirates	6:00 AM		

WHAT HAPPENS NEXT:

All guests may choose one of the following options by Monday, August 14, 2023:

- 1) Sail on Norwegian Sky’s adjusted 15-day itinerary and receive a prorated refund of your original voyage fare paid, based on the reduced sailing length, as a result of this modification. All original promotions will be protected. If you have paid for your reservation in full, the prorated adjustment will be refunded and processed within 30 business days to the original form of payment used at the time of booking. If you have not yet paid in full, the adjustment will be automatically applied to your reservation within 30 business days. If this is the preferred option, no further action is required.

OR

- 2) Cancel your current Norwegian Sky reservation and rebook at a later date. Guests who choose this option must contact us no later than Monday, August 14, 2023. In the U.S. and Canada, guests should call 1-800-327-7030, visit www.ncl.com or contact their travel advisor. Guests residing outside of the U.S. and Canada, should visit www.ncl.com for local contact information.

- Upon cancellation, guests will receive a full refund that will automatically be returned to the original form of payment. The refund will be processed within 30 business days of cancellation and will be returned within seven to ten business days following the processed date. The visibility of the funds is dependent on the guest's financial institution's internal policies. If the current reservation was paid utilizing a Future Cruise Credit (FCC), 100% of the FCC used will be re-applied to the guest's Latitudes account approximately 7 days from the date of cancellation. No further action is required.

Guests with active reservations as of Tuesday, August 15, 2023, will have their reservations moved to Norwegian Sky's new 15-day itinerary.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Sky for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line