

December 26, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

Due to the ongoing situation in Israel, the disembarkation port for your upcoming sailing onboard Norwegian Sky on November 4, 2024, has changed from Haifa, Israel to Piraeus (Athens), Greece.

Please read this communication in its entirety, as it contains important information regarding your upcoming vacation. Travel Partners are asked to share this information with impacted guests.

As previously conveyed, we are deeply saddened by this tragic situation and our thoughts are with all those impacted during this time. As a proactive measure in response to recent developments in the region, Norwegian Sky's itinerary has been modified. In addition to updating the disembarkation port to Piraeus (Athens), Greece, we will now include a call to Mykonos, Greece, an overnight call to Alexandria, Egypt; affording you an additional day to explore this fascinating city and an additional day at sea.

We understand that itinerary changes can be frustrating and sincerely apologize for any disappointment this change may cause. While we share your disappointment, these modifications were made with great consideration to preserve the guest experience while prioritizing your safety, and that of our crew. The revised itinerary follows:

Original Itinerary						Revised Itinerary		
Day 👻	Date 👻	Port Name 🗸	Arrival 👻	Depart 👻	Ŧ	Port Name	Arrival 👻	Depart 👻
Mon	11/4/2024	Barcelona, Spain		5:00 PM		Barcelona, Spain		5:00 PM
Tue	11/5/2024	Cannes, France	8:30 AM	4:30 PM		Cannes, France	8:30 AM	4:30 PM
Wed	11/6/2024	Florence/Pisa (Livorno), Italy	8:00 AM	8:00 PM		Florence/Pisa (Livorno), Italy	8:00 AM	8:00 PM
Thu	11/7/2024	Rome (Civitavecchia), Italy	6:00 AM	5:00 PM		Rome (Civitavecchia), Italy	6:00 AM	5:00 PM
Fri	11/8/2024	Naples, Italy	6:00 AM	7:00 PM		Naples, Italy	6:00 AM	7:00 PM
Sat	11/9/2024	At Sea				At Sea		
Sun	11/10/2024	Santorini, Greece	12:00 PM	10:00 PM		Santorini, Greece	12:00 PM	10:00 PM
Mon	11/11/2024	Athens (Piraeus), Greece	7:00 AM	5:00 PM		Mykonos, Greece	7:00 AM	5:00 PM
Tue	11/12/2024	Kusadasi, Turkey	6:30 AM	3:00 PM		Kusadasi, Turkey	6:30 AM	3:00 PM
Wed	11/13/2024	Istanbul, Turkey	11:00 AM	OVN		Istanbul, Turkey	11:00 AM	OVN
Thu	11/14/2024	Istanbul, Turkey	OVN	4:30 PM		Istanbul, Turkey	OVN	4:30 PM
Fri	11/15/2024	At Sea				At Sea		
Sat	11/16/2024	Alexandria (Cairo), Egypt	9:00 AM	9:00 PM		Alexandria (Cairo), Egypt	9:00 AM	OVN
Sun	11/17/2024	Port Said, Egypt	9:00 AM	6:00 PM		Alexandria (Cairo), Egypt	OVN	8:00 PM
Mon	11/18/2024	Jerusalem (Ashdod), Israel	6:00 AM	11:00 PM		At Sea		
Tue	11/19/2024	Tel-Aviv (Haifa), Israel	6:00 AM			Athens (Piraeus), Greece	6:00 AM	

GUESTS WHO PURCHASED FLIGHTS DIRECTLY THROUGH NCL

Flights for all guests who arranged airfare through Norwegian Cruise Line will be automatically reticketed for the same planned departure date.

GUESTS WITH INDEPENDENT FLIGHTS

All guests with independent flights are encouraged to contact their airline provider and reschedule their flights. We recommend that all guests work directly with their travel insurance provider, and airline carrier if applicable, for reimbursement options related to any expenses incurred.

GUESTS WHO PURCHASED LAND OR HOTEL PACKAGES THROUGH NCL

Land and hotel packages booked through NCL for Israel will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required.

SHORE EXCURSIONS

Shore excursions booked through NCL for Piraeus (Athens), Greece, Port Said (Cairo), Egypt, and Ashdod, Israel will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Mykonos, Greece will be available in two weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination-specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We thank you for your understanding and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line