November 8, 2023

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#### **IMPORTANT INFORMATION**

**Itinerary Change** 

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Spirit and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on March 16, 2024. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion, we have replaced our call to Lyttleton, New Zealand with a call to Timaru, New Zealand. The modified itinerary is as follows:

| Original Itinerary |           |                                      |              |           |          |   | Revised Itinerary                    |             |          |
|--------------------|-----------|--------------------------------------|--------------|-----------|----------|---|--------------------------------------|-------------|----------|
| Day 👻              | Date 🚽    | Port Name                            | - <b>-</b> / | Arrival 👻 | Depart 🖃 | - | Port Name                            | - Arrival 📼 | Depart 📼 |
| Sat                | 3/16/2024 | Auckland, New Zealand                |              |           | 6:00 PM  |   | Auckland, New Zealand                |             | 6:00 PM  |
| Sun                | 3/17/2024 | Tauranga, New Zealand                |              | 8:00 AM   | 7:15 PM  |   | Tauranga, New Zealand                | 8:00 AM     | 7:15 PM  |
| Mon                | 3/18/2024 | Napier, New Zealand                  |              | 12:00 PM  | 7:00 PM  |   | Napier, New Zealand                  | 12:00 PM    | 7:00 PM  |
| Tue                | 3/19/2024 | Wellington, New Zealand              |              | 8:00 AM   | 6:00 PM  |   | Wellington, New Zealand              | 8:00 AM     | 6:00 PM  |
| Wed                | 3/20/2024 | Lyttleton, New Zealand               |              | 9:00 AM   | 7:00 PM  |   | Timaru, New Zealand                  | 9:00 AM     | 7:00 PM  |
| Thu                | 3/21/2024 | Dunedin (Port Chambers), New Zealand |              | 8:00 AM   | 6:00 PM  |   | Dunedin (Port Chambers), New Zealand | 8:00 AM     | 6:00 PM  |
| Fri                | 3/22/2024 | Cruise Dusky Sound                   |              |           |          |   | Cruise Dusky Sound                   |             |          |
| Fri                | 3/22/2024 | Cruise Doubtful Sound                |              |           |          |   | Cruise Doubtful Sound                |             |          |
| Fri                | 3/22/2024 | Milford Sound, New Zealand           |              |           |          |   | Milford Sound, New Zealand           |             |          |
| Sat                | 3/23/2024 | At Sea                               |              |           |          |   | At Sea                               |             |          |
| Sun                | 3/24/2024 | At Sea                               |              |           |          |   | At Sea                               |             |          |
| Mon                | 3/25/2024 | Melbourne, Australia                 |              | 8:00 AM   | 5:00 PM  |   | Melbourne, Australia                 | 8:00 AM     | 5:00 PM  |
| Tue                | 3/26/2024 | Burnie, Tasmania                     |              | 7:00 AM   | 4:00 PM  |   | Burnie, Tasmania, Australia          | 7:00 AM     | 4:00 PM  |
| Wed                | 3/27/2024 | Eden, Australia                      |              | 11:00 AM  | 5:00 PM  |   | Eden, Australia                      | 11:00 AM    | 5:00 PM  |
| Thu                | 3/28/2024 | Sydney, Australia                    |              | 6:00 AM   |          |   | Sydney, Australia                    | 6:00 AM     |          |

### SHORE EXCURSIONS

Shore excursions booked through NCL for Lyttleton, New Zealand will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions for Timaru, New Zealand will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

## TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit <u>www.ncl.com/freestyle-cruise/cruise-travel-documents</u>. Requirements and policies are subject to change.

## YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.



Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line