

May 16, 2023

IMPORTANT INFORMATION ITINERARY CANCELATION

Dear Valued Guests and Travel Partners,

On behalf of Norwegian Cruise Line, thank you for your loyalty and for making us your vacation of choice. We have important information regarding your upcoming sailing onboard Norwegian Spirit. Travel Partners are asked to please share this information with impacted guests.

As a result of a full ship charter, Norwegian Spirit's sailings from July 3, 2024 through and including September 18, 2024 have been canceled. We sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment in seven to ten business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically reapplied to your Latitudes account within ten days of the cancelation date. No further action is required.

As a token of our appreciation, we have issued a 50% discount in the form of a FCC for select sailings to Alaska this summer departing from Seward, Alaska or Vancouver, Canada. Applicable itineraries include Norwegian Jewel sailings from May 22, 2023 through and including September 25, 2023, and Norwegian Spirit voyages from May 24, 2023 through and including August 23, 2023. The FCC will be available for use on May 22, 2023.

In addition, all guests will also receive a 10% discount in the form of an FCC for a future voyage beginning May 22, 2023. This credit may be used by and applied towards any of our published sailings through December 31, 2024. Please note that this coupon is not combinable with the abovementioned 50% Alaska FCC.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line