



March 28, 2024

IMPORTANT INFORMATION
Voyage Cancellation

Dear Valued Guests and Travel Partners,

We have important information regarding your upcoming sailing on board Norwegian Spirit on January 21, 2025. Travel Partners are asked to share the below information with impacted guests.

As part of our commitment to uphold a consistent world-class product across our fleet, Norwegian Spirit was scheduled to undergo some enhancements from January 4, 2025 through January 21, 2025. As the renovation period will be complete prior to schedule, we now have the opportunity to enhance the originally scheduled January 21, 2025 itinerary, and offer a longer and more immersive experience. Therefore, Norwegian Spirit's current sailing on January 21, 2025, has been canceled to create the new itinerary, which will be available to book soon beginning in April. This new exotic itinerary will feature calls to Ko Samui and Laem Chabang, Thailand; Phu My and Nha Trang, Vietnam; with a stop in Hong Kong, China.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

As a genuine acknowledgement of the inconvenience caused, we will be extending a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2025. The FCC will be available for use beginning on April 4, 2024.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line