

September 11, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Star and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on October 23, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion, the itinerary has been revised as follows:

Original Itinerary						
Day 🔻	Date ▼	Port Name	Arrival 🔻	Depart 🔻		
Mon	10/23/2023	London (Southampton), England		4:00 PM		
Tue	10/24/2023	Amsterdam, Netherlands	2:00 PM	OVN		
Wed	10/25/2023	Amsterdam, Netherlands	OVN	7:30 PM		
Thu	10/26/2023	Brussels/Bruges (Zeebrugge), Belgium	8:00 AM	4:30 PM		
Fri	10/27/2023	Paris (Le Havre), France	6:00 AM	9:00 PM		
Sat	10/28/2023	At Sea				
Sun	10/29/2023	Bordeaux (Le Verdon), France	7:00 AM	7:00 PM		
Mon	10/30/2023	Bilbao, Spain	7:00 AM	7:00 PM		
Tue	10/31/2023	At Sea				
Wed	11/1/2023	Lisbon, Portugal	6:00 AM			

	Revised Itinerary					
w	Port Name	Arrival	▼ Depart ▼			
	London (Southampton), England		4:00 PM			
	Amsterdam, Netherlands	3:00 PI	M OVN			
	Amsterdam, Netherlands	OV	'N 6:00 PM			
	Brussels/Bruges (Zeebrugge), Belgium	1A 00:8	M 4:30 PM			
	Paris (Le Havre), France	7:30 AI	M 9:00 PM			
	At Sea					
	Bordeaux (Le Verdon), France	7:00 AI	M 7:00 PM			
	Bilbao, Spain	7:00 AI	M 5:00 PM			
	At Sea					
	Lisbon, Portugal	6:00 AI	М			

SHORE EXCURSIONS

Shore excursions booked through NCL for Amsterdam, Netherlands, Paris (Le Havre), France, and Bilbao, Spain will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line