



September 18, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Star and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on November 1, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion, we have replaced our call to Santa Cruz de La Palma and San Sebastian de La Gomera, Spain, with a call to Santa Cruz de Tenerife and Puerto del Rosario, Spain. The revised itinerary is as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Wed	11/1/2023	Lisbon, Portugal		8:00 PM	Lisbon, Portugal		8:00 PM		
Thu	11/2/2023	At Sea			At Sea				
Fri	11/3/2023	Santa Cruz de La Palma, Spain	11:00 AM	11:59 PM	Santa Cruz de Tenerife, Spain	12:00 PM	11:00 PM		
Sat	11/4/2023	San Sebastian de La Gomera, Spain	7:00 AM	8:00 PM	Las Palmas, Canary Islands	7:00 AM	8:00 PM		
Sun	11/5/2023	Las Palmas, Canary Islands	7:00 AM	3:00 PM	Puerto del Rosario, Spain	7:00 AM	5:00 PM		
Mon	11/6/2023	Agadir, Morocco	10:00 AM	5:00 PM	Agadir, Morocco	10:00 AM	5:00 PM		
Tue	11/7/2023	Casablanca, Morocco	9:00 AM	11:00 PM	Casablanca, Morocco	10:00 AM	10:00 PM		
Wed	11/8/2023	Gibraltar, United Kingdom	12:00 PM	8:00 PM	Gibraltar, United Kingdom	12:00 PM	8:00 PM		
Thu	11/9/2023	Granada (Malaga), Spain	7:00 AM	8:00 PM	Granada (Malaga), Spain	7:00 AM	8:00 PM		
Fri	11/10/2023	Seville (Cadiz), Spain	7:00 AM	9:00 PM	Seville (Cadiz), Spain	7:00 AM	9:00 PM		
Sat	11/11/2023	Portimao, Portugal	7:00 AM	7:00 PM	Portimao, Portugal	7:00 AM	5:00 PM		
Sun	11/12/2023	Lisbon, Portugal	6:00 AM		Lisbon, Portugal	6:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Las Palmas, Canary Islands, Casablanca, Morocco, and Portimão, Portugal will be automatically adjusted to coincide with the new dates/times in port; no further action is required. Shore excursions for Santa Cruz de Tenerife and Puerto del Rosario, Spain will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line