

November 4, 2023

**IMPORTANT INFORMATION**  
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us on board Norwegian Star and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

As a proactive measure in response to recent developments in the region, we have canceled our calls to Agadir and Casablanca, Morocco. To accommodate this change, the ship will now call to Portimão, Portugal; a charming city with a bustling waterfront, and add an additional day at sea. While we share your disappointment, these modifications were made with great consideration to preserve the guest experience while prioritizing your safety, and that of our crew. The updated itinerary follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Sun	11/12/2023	Lisbon, Portugal		9:00 PM	Lisbon, Portugal		9:00 PM		
Mon	11/13/2023	At Sea			At Sea				
Tue	11/14/2023	Funchal, Portugal	7:00 AM	5:00 PM	Funchal, Portugal	7:00 AM	5:00 PM		
Wed	11/15/2023	Santa Cruz De Tenerife, Spain	10:00 AM	OVN	Santa Cruz De Tenerife, Spain	10:00 AM	OVN		
Thu	11/16/2023	Santa Cruz De Tenerife, Spain	OVN	11:00 PM	Santa Cruz De Tenerife, Spain	OVN	11:00 PM		
Fri	11/17/2023	Las Palmas, Canary Islands	7:00 AM	10:00 PM	Las Palmas, Canary Islands	7:00 AM	10:00 PM		
Sat	11/18/2023	Arrecife, Lanzarote	7:00 AM	4:00 PM	Arrecife, Lanzarote	7:00 AM	4:00 PM		
Sun	11/19/2023	Agadir, Morocco	7:00 AM	4:00 PM	At Sea				
Mon	11/20/2023	Casablanca, Morocco	9:00 AM	10:00 PM	Portimao, Portugal	7:00 AM	6:00 PM		
Tue	11/21/2023	Gibraltar, UK	12:00 PM	8:00 PM	Gibraltar, UK	10:00 AM	8:00 PM		
Wed	11/22/2023	Malaga, Spain	7:00 AM	8:00 PM	Malaga, Spain	7:00 AM	8:00 PM		
Thu	11/23/2023	Cadiz, Spain	7:00 AM	4:00 PM	Cadiz, Spain	7:00 AM	4:00 PM		
Fri	11/24/2023	Lisbon, Portugal	7:00 AM		Lisbon, Portugal	7:00 AM			

As a genuine acknowledgment of the inconvenience caused by the cancelation of our call to Agadir and Casablanca, Morocco we have arranged for a \$100 non-refundable onboard credit per stateroom. This will reflect as a \$50 non-refundable onboard credit for guest one and guest two on your onboard account.

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Agadir and Casablanca, Morocco, will be automatically canceled, and a full monetary refund of the fare paid will be issued to your onboard account; no further action is required. Should you wish to book any new tours for Portimão, Portugal, or have any questions, feel free to visit our Shore Excursion Desk located on deck 7.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line