



September 11, 2023

**IMPORTANT INFORMATION**  
**Itinerary Change**

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Star and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on November 12, 2023. We ask Travel Partners to share this information with impacted guests.

We always strive to deliver remarkable experiences for our guests, both onboard our ships and through our curated journeys to bucket-list destinations worldwide. While we truly do our best to maintain original itineraries as much as possible, unfortunately, at times modifications are made to accommodate certain circumstances. As such, due to port congestion, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Day	Date	Port Name	Arrival	Depart
Sun	11/12/2023	Lisbon, Portugal		9:00 PM	Sun	11/12/2023	Lisbon, Portugal		9:00 PM
Mon	11/13/2023	At Sea			Mon	11/13/2023	At Sea		
Tue	11/14/2023	Funchal, Maderia	7:00 AM	5:00 PM	Tue	11/14/2023	Funchal, Maderia	7:00 AM	5:00 PM
Wed	11/15/2023	Santa Cruz De Tenerife, Spain	9:00 AM	OVN	Wed	11/15/2023	Santa Cruz de Tenerife, Spain	10:00 AM	OVN
Thu	11/16/2023	Santa Cruz De Tenerife, Spain	OVN	11:00 PM	Thu	11/16/2023	Santa Cruz de Tenerife, Spain	OVN	11:00 PM
Fri	11/17/2023	Las Palmas, Canary Islands	7:00 AM	11:00 PM	Fri	11/17/2023	Las Palmas, Canary Islands	7:00 AM	10:00 PM
Sat	11/18/2023	Arrecife, Lanzarote	7:00 AM	6:00 PM	Sat	11/18/2023	Arrecife, Lanzarote	7:00 AM	4:00 PM
Sun	11/19/2023	Agadir, Morocco	7:00 AM	5:00 PM	Sun	11/19/2023	Agadir, Morocco	7:00 AM	4:00 PM
Mon	11/20/2023	Casablanca, Morocco	9:00 AM	11:00 PM	Mon	11/20/2023	Casablanca, Morocco	9:00 AM	10:00 PM
Tue	11/21/2023	Gibraltar, United Kingdom	12:00 PM	8:00 PM	Tue	11/21/2023	Gibraltar, United Kingdom	12:00 PM	8:00 PM
Wed	11/22/2023	Granada (Malaga), Spain	7:00 AM	8:00 PM	Wed	11/22/2023	Granada (Malaga), Spain	7:00 AM	8:00 PM
Thu	11/23/2023	Seville (Cadiz), Spain	7:00 AM	4:00 PM	Thu	11/23/2023	Seville (Cadiz), Spain	7:00 AM	4:00 PM
Fri	11/24/2023	Lisbon, Portugal	7:00 AM		Fri	11/24/2023	Lisbon, Portugal	7:00 AM	

**SHORE EXCURSIONS**

Shore excursions booked through NCL for Santa Cruz de Tenerife, Spain, Las Palmas, Canary Islands, Arrecife, Lanzarote, Agadir, Morocco, and Casablanca, Morocco will be automatically adjusted to coincide with the new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit [www.ncl.com](http://www.ncl.com) for local contact information.

**TRAVEL DOCUMENTS**

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit [www.ncl.com/freestyle-cruise/cruise-travel-documents](http://www.ncl.com/freestyle-cruise/cruise-travel-documents). Requirements and policies are subject to change.

**YOUR HEALTH AND SAFETY**

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit [www.ncl.com/sail-safe](http://www.ncl.com/sail-safe).

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit [www.ncl.com/travel-requirements-by-country](http://www.ncl.com/travel-requirements-by-country) to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line