



March 1, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Star’s sailing on August 15, 2023. We ask Travel Partners to share this information with impacted guests.

The safety and security of our guests, crew, and communities we visit is our top priority. We pride ourselves in delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. Unfortunately, at times there are circumstances outside our control that require us to make adjustments to our planned itineraries. Due to newly imposed vessel restrictions in Ittoqqortoormiit, Greenland, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary				
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart		
Tue	8/15/2023	Reykjavik, Iceland		4:00 PM	Reykjavik, Iceland			6:00 PM	
Wed	8/16/2023	Isafjordur, Iceland	7:00 AM	5:00 PM	Isafjordur, Iceland	7:00 AM	5:00 PM		
Thu	8/17/2023	Akureyri, Iceland	7:00 AM	4:00 PM	Akureyri, Iceland	7:00 AM	6:00 PM		
Fri	8/18/2023	Scoresby Sound, Greenland			Djupivogur, Iceland	9:00 AM	6:00 PM		
Sat	8/19/2023	Ittoqqortoormiit, Greenland	7:00 AM	2:00 PM	At Sea				
Sun	8/20/2023	At Sea			At Sea				
Mon	8/21/2023	Longyearbyen (Spitzbergen), Norway	10:00 AM	11:59 PM	Longyearbyen (Spitzbergen), Norway	8:00 AM	11:59 PM		
Tue	8/22/2023	Longyearbyen (Spitzbergen), Norway	12:00 AM	12:30 AM	Longyearbyen (Spitzbergen), Norway	12:00 AM	12:30 AM		
Wed	8/23/2023	Honningsvag, Norway	7:00 AM	5:00 PM	Honningsvag, Norway	7:00 AM	5:00 PM		
Thu	8/24/2023	Alta, Norway	8:00 AM	2:00 PM	Alta, Norway	8:00 AM	2:00 PM		
Fri	8/25/2023	Svolvaer, Norway	11:00 AM	4:30 PM	Svolvaer, Norway	11:00 AM	4:30 PM		
Sat	8/26/2023	Tromsøe, Norway	7:00 AM		Tromsøe, Norway	7:00 AM			

SHORE EXCURSIONS

Shore excursions booked through NCL for Ittoqqortoormiit, Greenland will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions booked through NCL for Akureyri, Iceland, and Longyearbyen (Spitzbergen), Norway, will be automatically adjusted to coincide with the new dates/times in port; no further action is required. Shore excursions for Djupivogur, Iceland will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Star for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line