March 1, 2023



IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Star's sailing on August 26, 2023. We ask Travel Partners to share this information with impacted guests.

The safety and security of our guests, crew, and communities we visit is our top priority. We pride ourselves in delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. Unfortunately, at times there are circumstances outside our control that require us to make adjustments to our planned itineraries. Due to newly imposed vessel restrictions in Ittoqqortoormiit, Greenland, the itinerary has been revised as follows:

Original Itinerary						Revised Itinerary		
Day 👻	Date 👻	Port Name	👻 Arrival 👻	Depart 👻		Port Name	→ Arrival	Depart 👻
Sat	8/26/2023	Tromsoe, Norway		7:00 PM		Tromsoe, Norway		8:00 PM
Sun	8/27/2023	Svolvaer, Norway	11:00 AM	8:00 PM		Svolvaer, Norway	11:00 AM	8:00 PM
Mon	8/28/2023	Sandnessjoen, Norway	7:00 AM	4:00 PM		Sandnessjoen, Norway	7:00 AM	4:00 PM
Tue	8/29/2023	Alesund, Norway	9:00 AM	6:00 PM		Alesund, Norway	9:00 AM	6:00 PM
Wed	8/30/2023	Bergen, Norway	6:00 AM	8:00 PM		Bergen, Norway	6:00 AM	8:00 PM
Thu	8/31/2023	Lerwick, Shetland Islands	9:00 AM	6:00 PM		Lerwick, Shetland Islands, Scotland	9:00 AM	6:00 PM
Fri	9/1/2023	Edinburgh (South Queensferry), Scotland	9:00 AM	6:00 PM		Edinburgh (South Queensferry), Scotland	9:00 AM	6:00 PM
Sat	9/2/2023	Kirkwall, Orkney Isles	9:00 AM	6:00 PM		Kirkwall, Orkney Isles, Scotland	9:00 AM	6:00 PM
Sun	9/3/2023	Torshavn, Faroe Islands	9:00 AM	6:30 PM		Torshavn, Faroe Islands	9:00 AM	6:30 PM
Mon	9/4/2023	Djupivogur, Iceland	10:00 AM	7:00 PM		Djupivogur, Iceland	10:00 AM	9:00 PM
Tue	9/5/2023	Akureyri, Iceland	10:00 AM	6:00 PM		Seydisfjordur, Iceland	7:00 AM	5:00 PM
Wed	9/6/2023	Ittoqqortoormiit, Greenland	11:00 AM	8:00 PM		Akureyri, Iceland	7:00 AM	5:00 PM
Thu	9/7/2023	Scoresby Sound, Greenland				Isafjordur, Iceland	9:00 AM	7:00 PM
Fri	9/8/2023	Isafjordur, Iceland	9:30 AM	6:30 PM		Grundarfjordur, Iceland	9:00 AM	5:00 PM
Sat	9/9/2023	Reykjavik, Iceland	7:00 AM]	Reykjavik, Iceland	7:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Ittoqqortoormiit, Greenland will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions booked through NCL for Djupivogur, Iceland, Akureyri, Iceland, and Isafjordur, Iceland, will be automatically adjusted to coincide with the new dates/times in port; no further action is required. Shore excursions for Grundarfjordur, Iceland will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit <u>www.ncl.com/sail-safe</u>.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Star for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line