



May 9, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

Thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Star’s sailing on August 4, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times we are required to make adjustments. In order to ensure a more immersive experience, which provides you with more time in port, we have revised the itinerary as follows:

Original Itinerary					Revised Itinerary			
Day	Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart	
Fri	8/4/2023	Tromsøe, Norway		8:00 PM	Tromsøe, Norway		8:00 PM	
Sat	8/5/2023	Svolvaer, Norway	11:00 AM	8:00 PM	Harstad, Norway	9:00 AM	6:00 PM	
Sun	8/6/2023	Sandnessjoen, Norway	7:00 AM	3:30 PM	At Sea			
Mon	8/7/2023	Olden, Norway	12:30 PM	8:30 PM	Olden, Norway	9:00 AM	7:00 PM	
Tue	8/8/2023	Lerwick, Shetland Islands	11:00 AM	7:00 PM	Lerwick, Shetland Islands, Scotland	11:00 AM	7:00 PM	
Wed	8/9/2023	Torshavn, Faroe Islands	9:00 AM	4:00 PM	Torshavn, Faroe Islands	9:00 AM	4:00 PM	
Thu	8/10/2023	Djupivogur, Iceland	8:00 AM	6:00 PM	Djupivogur, Iceland	8:00 AM	6:00 PM	
Fri	8/11/2023	Seydhisfjordhur, Iceland	7:00 AM	5:00 PM	Seydhisfjordhur, Iceland	7:00 AM	5:00 PM	
Sat	8/12/2023	Akureyri, Iceland	7:00 AM	7:00 PM	Akureyri, Iceland	7:00 AM	7:00 PM	
Sun	8/13/2023	Isafjordur, Iceland	9:00 AM	7:00 PM	Isafjordur, Iceland	9:00 AM	7:00 PM	
Mon	8/14/2023	Grundarfjordur, Iceland	9:00 AM	5:00 PM	Grundarfjordur, Iceland	9:00 AM	5:00 PM	
Tue	8/15/2023	Reykjavik, Iceland	7:00 AM		Reykjavik, Iceland	7:00 AM		

SHORE EXCURSIONS

Shore excursions booked through NCL for Svolvaer, Norway and Sandnessjoen, Norway, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions booked through NCL for Olden, Norway will be automatically adjusted to coincide with new times in port; no further action is required. Shore excursions for Harstad, Norway will be available in two weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Star for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line