



November 7, 2023

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

We are delighted you have chosen to sail with us onboard Norwegian Star and thank you for your loyalty. On behalf of our crew, we look forward to welcoming you aboard soon.

We have important information regarding your upcoming sailing on March 31, 2024. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, at times modifications are made to accommodate certain circumstances. As such, due to operational challenges, we have replaced our call to Rio Grande do Sul, Brazil with a day at sea, and will now call to Balneário Camboriú, Brazil; a charming coastal city offering breathtaking views. The updated itinerary is as follows:

Original Itinerary					Revised Itinerary				
Date	Port Name	Country	Arrival	Depart	Port Name	Country	Arrival	Depart	
3/31/2024	Buenos Aires	Argentina		11:59 PM	Buenos Aires	Argentina		11:59 PM	
4/1/2024	Buenos Aires	Argentina	12:00 AM	6:45 PM	Buenos Aires	Argentina	12:00 AM	6:45 PM	
4/2/2024	Montevideo	Uruguay	7:00 AM	8:00 PM	Montevideo	Uruguay	7:00 AM	8:00 PM	
4/3/2024	Punta del Este	Uruguay	6:00 AM	4:00 PM	Punta del Este	Uruguay	6:00 AM	4:00 PM	
4/4/2024	Rio Grande do Sul	Brazil	8:00 AM	3:00 PM	At Sea	At Sea			
4/5/2024	Porto Belo	Brazil	12:00 PM	8:00 PM	Balneario Camboriu	Brazil	7:00 AM	5:00 PM	
4/6/2024	Santos	Brazil	9:00 AM	8:00 PM	Santos	Brazil	8:00 AM	8:00 PM	
4/7/2024	Ilhabela	Brazil	7:00 AM	8:00 PM	Ilhabela	Brazil	7:00 AM	8:00 PM	
4/8/2024	Ilha Grande	Brazil	8:00 AM	8:00 PM	Ilha Grande	Brazil	8:00 AM	8:00 PM	
4/9/2024	Buzios	Brazil	8:00 AM	8:00 PM	Buzios	Brazil	8:00 AM	8:00 PM	
4/10/2024	Rio de Janeiro	Brazil	8:00 AM		Rio de Janeiro	Brazil	8:00 AM		

SHORE EXCURSIONS

Shore excursions booked through NCL for Rio Grande do Sul and Porto Belo, Brazil will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions for Balneário Camboriú, Brazil will be available in 2 weeks. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

We have updated our protocols to further align with those of the broader travel, leisure, and hospitality industry worldwide, making it easier for guests to return to sea with us. As such, we welcome all guests to sail with us, regardless of vaccination status and age, and with no testing or masking requirements. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line