



March 26, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The disembarkation port for your upcoming vacation on board Norwegian Star on April 27, 2024, has changed from Portsmouth, England to Southampton, England. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to enhanced turnaround operations, fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below.

We frequently embark and disembark cruises from Southampton, and even have a corporate office nestled in downtown Southampton. With this in mind, we are confident that this will be a better overall experience for you and all our guests. Should you wish to explore Portsmouth, Southampton is just 30-40 minutes away by road, offering a pleasant and scenic drive.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. We apologize for any inconvenience these slight adjustments may cause. The modified itinerary is as follows:

Original Itinerary			
Date	Port Name	Arrival	Depart
4/27/24	Lisbon, Portugal		7:00 PM
4/28/24	At Sea		
4/29/24	Bilbao, Spain	7:00 AM	7:00 PM
4/30/24	Bordeaux (Le Verdon), France	6:30 AM	9:00 PM
5/1/24	La Rochelle, France	7:00 AM	7:00 PM
5/2/24	At Sea		
5/3/24	Paris (Le Havre), France	6:30 AM	7:00 PM
5/4/24	Amsterdam (Ijmuiden), Netherlands	11:30 AM	8:30 PM
5/5/24	Hamburg, Germany	5:00 PM	OVN
5/6/24	Hamburg, Germany	OVN	10:00 PM
5/7/24	At Sea		
5/8/24	Portsmouth, England	5:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Lisbon, Portugal		7:00 PM
At Sea		
Bilbao, Spain	7:00 AM	7:00 PM
Bordeaux (Le Verdon), France	6:30 AM	9:00 PM
La Rochelle, France	7:00 AM	7:00 PM
At Sea		
Paris (Le Havre), France	6:30 AM	7:00 PM
Amsterdam (Ijmuiden), Netherlands	12:30 PM	9:30 PM
Hamburg, Germany	5:00 PM	OVN
Hamburg, Germany	OVN	8:00 PM
At Sea		
Southampton, England	5:00 AM	

GUESTS WHO PURCHASED TRANSFERS, POST-CRUISE HOTEL, OR LAND PACKAGES THROUGH NCL

If you secured post-cruise transfers from the pier to the airport, or if you purchased a post-cruise hotel or land package with transfers through NCL, your pick-up location has been updated to reflect Southampton, England; no further action is required.

GUESTS WITH INDEPENDENT TRANSFERS

All guests who secured transportation from the pier to the airport independently, are encouraged to plan accordingly. The port address for disembarkation is as follows: City Cruise Terminal, 101 Berth Western Walker Avenue, Southampton, SO15 1HJ

SHORE EXCURSIONS



Shore excursions booked through NCL for Amsterdam (Ijmuiden), Netherlands and Hamburg, Germany will be automatically adjusted to coincide with new times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line