

April 1, 2024

IMPORTANT INFORMATION
Itinerary Change

Dear Valued Guests and Travel Partners,

The itinerary for your upcoming vacation on board Norwegian Star on May 30, 2024 has changed. Travel Partners are asked to share this information with impacted guests.

As part of our commitment to deliver exceptional vacation experiences at every step of the cruise journey, listening to our guests is instrumental. Given recent guest feedback, and to accommodate certain circumstances including but not limited to enhanced port and shore excursion availability for the ultimate vacation experience, fuel optimization as a part of our commitment to the environment and sustainability efforts, as well as global maritime regulations, we have adjusted the original itinerary as shown below. We apologize for any inconvenience these adjustments may cause.

We recognize the importance that destinations play in our guests' vacation decision-making process and assure you that these modifications were made with an optimal guest experience top-of-mind. While we will no longer be calling on Djupivogur, Iceland, and Hammerfest, Norway, we are pleased to share that we will now be extending our stay in Akureyri and Isafjordur, Iceland; and Alta, Norway. In addition, we have added a visit to Seydisfjordur, Iceland, and Tromso, Norway. The modified itinerary is as follows:

Original Itinerary				Revised Itinerary		
Date	Port Name	Arrival	Depart	Port Name	Arrival	Depart
5/30/2024	Reykjavik, Iceland		4:00 PM	Reykjavik, Iceland		4:00 PM
5/31/2024	Djupivogur, Iceland	11:00 AM	7:00 PM	Isafjordur, Iceland	7:00 AM	5:00 PM
6/1/2024	Akureyri, Iceland	10:00 AM	8:00 PM	Akureyri, Iceland	7:00 AM	6:00 PM
6/2/2024	Isafjordur, Iceland	7:00 AM	4:00 PM	Seydisfjordur, Iceland	9:00 AM	6:00 PM
6/3/2024	At Sea			At Sea		
6/4/2024	At Sea			At Sea		
6/5/2024	Longyearbyen (Spitzbergen), Norway	8:00 AM	OVN	Longyearbyen (Spitzbergen), Norway	8:00 AM	OVN
6/6/2024	Longyearbyen (Spitzbergen), Norway	OVN	12:30 AM	Longyearbyen (Spitzbergen), Norway	OVN	12:30 AM
6/7/2024	Honningsvag, Norway	7:00 AM	11:59 PM	Honningsvag, Norway	9:00 AM	OVN
6/8/2024	Hammerfest, Norway	8:00 AM	8:00 PM	Honningsvag, Norway	OVN	2:00 AM
6/8/2024				Alta, Norway	2:00 PM	OVN
6/9/2024	Alta, Norway	7:00 AM	4:00 PM	Alta, Norway	OVN	12:30 PM
6/9/2024				Tromso, Norway	10:00 PM	OVN
6/10/2024	Tromso, Norway	5:00 AM		Tromso, Norway	12:00 AM	

As a gesture of appreciate for choosing to sail with us, and a genuine acknowledgment of the inconvenience caused by these adjustments, we have arranged for a \$100 non-refundable onboard credit per stateroom (restrictions apply). This will reflect as a \$50 non-refundable onboard credit for guest one and guest two on your onboard account.

SHORE EXCURSIONS

Shore excursions booked through NCL for Djupivogur, Iceland and Hammerfest, Norway will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at the time of reservation; no further action is required. Shore excursions booked through NCL for Akureyri and Isafjordur, Iceland; Honningsvag, Norway, on June 7, 2024; and Alta, Norway, on June 9, 2024, will be automatically adjusted to coincide with the new dates/times in port. No further action is required. Shore excursions for Seydisfjordur, Iceland and Tromso, Norway will be available to book in two weeks. If you are



interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

It is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit www.ncl.com/travel-requirements-by-country to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

As always, we are at your service and look forward to providing you with a truly memorable onboard experience!

Sincerely,

Norwegian Cruise Line