

July 21, 2025

IMPORTANT INFORMATION

Itinerary Change

Dear Valued Guests and Travel Partners,

We've made an update to your itinerary for your upcoming Norwegian Star cruise setting sail on October 10, 2025. Travel partners are kindly asked to ensure that impacted guests review this updated information.

We know crafting the perfect vacation takes more than a little planning. It's built on daydreams of sea breezes, a suitcase packed with more "just in case" outfits than you'll ever need, and a countdown you've been checking daily. So when we make an itinerary change, it's never just a line on a map. It's something we think about carefully, always with your experience at the heart of it.

That said, our time in port for the scheduled stops in Stavanger, Ålesund, and Bergen, Norway has been adjusted to maximize your time ashore and ensure punctual arrivals at each destination.

The good news is that our visit to Bergen has been extended by two hours, and we are still visiting all of the wonderful destinations on the itinerary, just at different times than originally planned. Your updated itinerary is below.

Original Itinerary			
Date	Port Name	Arrival	Depart
10/10/25	Southampton (London), England		5:00 PM
10/11/25	At Sea		
10/12/25	Stavanger, Norway	7:00 AM	4:00 PM
10/13/25	Ålesund, Norway	8:00 AM	6:00 PM
10/14/25	At Sea		
10/15/25	Tromsø, Norway	9:00 AM	11:59 PM
10/16/25	Alta, Norway	11:00 AM	9:00 PM
10/17/25	At Sea		
10/18/25	Kristiansund, Norway	9:00 AM	4:00 PM
10/19/25	Bergen, Norway	8:00 AM	4:00 PM
10/20/25	Haugesund, Norway	7:00 AM	3:00 PM
10/21/25	At Sea		
10/22/25	Southampton (London), England	7:00 AM	

Revised Itinerary		
Port Name	Arrival	Depart
Southampton (London), England		5:00 PM
At Sea		
Stavanger, Norway	9:00 AM	6:00 PM
Ålesund, Norway	10:30 AM	8:30 PM
At Sea		
Tromsø, Norway	9:00 AM	11:59 PM
Alta, Norway	11:00 AM	9:00 PM
At Sea		
Kristiansund, Norway	9:00 AM	4:00 PM
Bergen, Norway	8:00 AM	6:00 PM
Haugesund, Norway	7:00 AM	3:00 PM
At Sea		
Southampton (London), England	7:00 AM	

SHORE EXCURSIONS

If you booked a shore excursion through NCL for Stavanger and/or Ålesund, Norway, we've got those handled. We're working to adjust those tours to match the revised port times. If we're unable to make it work, the impacted excursions will be canceled, and a full monetary refund will be credited directly to the original payment method used at the time of reservation. Looking to book new excursions for your upcoming vacation? Just log in to your MyNCL account or give us a call at (866) 625-1167. If you're outside the U.S. or Canada, you can find the local contact details you need at www.ncl.com.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For



assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

You're at the heart of everything we do at Norwegian Cruise Line, and we're genuinely grateful you've chosen to sail with us. Here's to smooth seas, unforgettable memories, and a vacation that's everything you dreamed of and MORE.

As always, we are at your service.

Sincerely,

Norwegian Cruise Line