



January 2, 2024

**IMPORTANT INFORMATION
ITINERARY CANCELATION**

Dear Valued Guests and Travel Partners,

We are delighted that you've chosen to sail Norwegian Cruise for your upcoming cruise vacation on board Norwegian Star and we thank you for your loyalty.

As a result of the ship being chartered, Norwegian Star's sailings on September 29, 2025 and October 10, 2025 have been canceled. We sincerely apologize for any inconvenience this may cause.

A full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required; your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment in seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies.

For those reservations paid via a previously issued Future Cruise Credit (FCC), 100% of the FCC used will be automatically re-applied to your Latitudes account within 10 days of the cancellation date. No further action is required.

In addition, we have issued a 10% discount in the form of an FCC to be used towards any of our published sailings through December 31, 2025. The FCC will be available for use beginning on January 8, 2024.

Our dedicated team is available to help you rebook your dream vacation when you are ready. Please contact us at 1-800-327-7030 or your travel professional to get started. Guests residing outside of the U.S. or Canada should visit www.ncl.com for local contact information.

We sincerely appreciate your understanding and look forward to welcoming you aboard very soon.

Sincerely,

Norwegian Cruise Line