



June 30, 2025

IMPORTANT INFORMATION
Disembarkation Date & Itinerary Change

Dear Valued Guests and Travel Partners,

The disembarkation date and itinerary for your upcoming cruise aboard Norwegian Star departing on December 4, 2026, have changed due to limited port availability in San Diego, California, on December 19, 2026. Travel Partners are asked to please ensure that impacted guests review this information.

We know a lot goes into planning the perfect vacation: endless daydreams of ocean breezes, last-minute packing decisions, and a countdown that keeps your excitement growing as embarkation day approaches. So, when we adjust an itinerary, it's never just a line on a map, it's something we weigh carefully, always with your experience at the heart of it.

Every now and then, unexpected changes like port congestion can disrupt even the best-laid plans. While we work closely with port authorities to secure every detail well in advance, circumstances can still shift, and occasionally we're informed that space is no longer available. These situations are beyond our control, and as passionate cruisers ourselves, we truly understand how disappointing this can be. We sincerely apologize for any disruption this may cause to your plans and want to assure you that we're here to make the process as smooth as possible.

The good news? Your vacation just got extended by a day at no additional cost! Disembarkation will now take place in San Diego on December 20, 2026. We've also extended our visit in Cabo San Lucas, and we've added a stop in Puerto Vallarta, Mexico, a charming destination known for its cobblestone streets, colorful buildings, and the iconic Church of Our Lady of Guadalupe. The updated itinerary is below.

Original Itinerary			
Date	Port Name	Arrival	Depart
12/4/26	Miami, FL		4:00 PM
12/5/26	At Sea		
12/6/26	At Sea		
12/7/26	Cartagena, Colombia	6:00 AM	3:00 PM
12/8/26	Colon, Panama	7:00 AM	8:00 PM
12/9/26	Transit Panama Canal		
12/10/26	At Sea		
12/11/26	Puntarenas, Costa Rica	7:00 AM	5:00 PM
12/12/26	At Sea		
12/13/26	Puerto Quetzal, Guatemala	7:00 AM	5:00 PM
12/14/26	At Sea		
12/15/26	Acapulco, Mexico	7:00 AM	5:00 PM
12/16/26	At Sea		
12/17/26	Cabo San Lucas, Mexico	7:00 AM	3:00 PM
12/18/26	At Sea		
12/19/26	San Diego, CA	7:00 AM	
12/20/26			

Revised Itinerary		
Port Name	Arrival	Depart
Miami, FL		4:00 PM
At Sea		
At Sea		
Cartagena, Colombia	6:00 AM	3:00 PM
Colon, Panama	7:00 AM	8:00 PM
Transit Panama Canal		
At Sea		
Puntarenas, Costa Rica	7:00 AM	5:00 PM
At Sea		
Puerto Quetzal, Guatemala	7:00 AM	5:00 PM
At Sea		
Acapulco, Mexico	7:00 AM	5:00 PM
At Sea		
Puerto Vallarta, Mexico	7:00 AM	3:30 PM
Cabo San Lucas, Mexico	7:00 AM	4:00 PM
At Sea		
San Diego, CA	7:00 AM	

GUESTS WHO PURCHASED TRANSFERS, AIRFARE, POST-CRUISE HOTEL, OR LAND PACKAGES THROUGH NCL

If you booked post-cruise transfers, airfare, a hotel stay, or a land package with us, your travel arrangements will be automatically updated to reflect the new disembarkation date of December 20, 2026. No further action is required.

GUESTS WITH INDEPENDENT TRANSFERS

If you arranged your own transportation from the pier to the airport, please update your plans to reflect the new disembarkation date. No further action is required.

REQUIRED TRAVEL DOCUMENTATION

A passport, visa, and/or other official documentation may be required for your cruise, depending on your nationality and itinerary. If traveling internationally, the countries you are transiting through to join your cruise may also have additional mandatory travel requirements. Printed travel documents must be presented at check-in on embarkation day. As it is your responsibility to secure all necessary documentation, any guest arriving without meeting the proper travel requirements or documentation may be denied boarding at embarkation.

For the most accurate and up-to-date information, we recommend visiting the official government and airport websites (if applicable), of the destinations you will travel to as well as <https://www.ncl.com/freestyle-cruise/cruise-travel-documents>. For assistance with visas, NCL has partnered with VisaCentral to provide you with comprehensive information, visa application kits, and assistance obtaining the necessary visas (if applicable). Please visit <https://visacentral.com/Norwegian-cruise-line-splash?login=103407> for more information.

Our guests are the heart of our company, and we are grateful that you've chosen to sail with us!

As always, we're at your service.

Sincerely,

Norwegian Cruise Line