March 16, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests,

On behalf of Norwegian Cruise Line (NCL), we thank you for your loyalty and for making us your vacation of choice.

We have important information regarding Norwegian Sun's sailing on October 30, 2023. We ask Travel Partners to share this information with impacted guests.

We pride ourselves on delivering incredible experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. While we try to maintain original itineraries as much as possible, unfortunately, at times there are circumstances outside our control that require us to make adjustments. As such, due to recent local government regulations in Monterey, California closing the destination to cruise tourism, as well as our efforts to remain compliant to voluntary whale zone speed restrictions in the area, the itinerary has been revised as follows:

Original Itinerary					Revised Itinerary		
Day 👻	Date 🚽	Port Name 🗸	Arrival 👻	Depart 👻 -	- Port Name	Arrival 👻	Depart 👻
Mon	10/30/2023	Seattle, Washington		5:00 PM	Seattle, Washington		5:00 PM
Tue	10/31/2023	Astoria, Oregon	10:30 AM	8:00 PM	Astoria, Oregon	10:00 AM	9:00 PM
Wed	11/1/2023	At Sea			At Sea		
Thu	11/2/2023	Monterey, California	8:00 AM	4:00 PM	At Sea		
Fri	11/3/2023	Santa Barbara, California	9:00 AM	4:00 PM	Santa Barbara, California	7:00 AM	5:00 PM
Sat	11/4/2023	Ensenada, Mexico	11:00 AM	6:00 PM	Catalina Island, California	7:00 AM	2:00 PM
Sun	11/5/2023	At Sea			At Sea		
Mon	11/6/2023	Cabo San Lucas, Mexico	9:00 AM	5:00 PM	Cabo San Lucas, Mexico	8:00 AM	4:00 PM
Tue	11/7/2023	Puerto Vallarta, Mexico	11:00 AM	6:00 PM	Puerto Vallarta, Mexico	9:30 AM	5:00 PM
Wed	11/8/2023	Zihuatanejo/Ixtapa, Guerrero	1:00 PM	9:00 PM	Zihuatanejo/Ixtapa, Guerrero, Mexico	12:00 PM	7:00 PM
Thu	11/9/2023	At Sea			At Sea		
Fri	11/10/2023	Puerto Quetzal, Guatemala	10:00 AM	7:00 PM	Puerto Quetzal, Guatemala	8:00 AM	6:00 PM
Sat	11/11/2023	Corinto, Nicaragua	9:00 AM	5:00 PM	Corinto, Nicaragua	8:00 AM	4:00 PM
Sun	11/12/2023	Puntarenas, Costa Rica	10:00 AM	8:00 PM	Puntarenas, Costa Rica	9:00 AM	8:00 PM
Mon	11/13/2023	At Sea			At Sea		
Tue	11/14/2023	Daylight Transit Panama Canal			Daylight Transit Panama Canal		
Wed	11/15/2023	Cartagena, Colombia	10:00 AM	7:00 PM	Cartagena, Colombia	10:00 AM	7:00 PM
Thu	11/16/2023	At Sea			At Sea		
Fri	11/17/2023	At Sea			At Sea		
Sat	11/18/2023	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM	Great Stirrup Cay, Bahamas	8:00 AM	5:00 PM
Sun	11/19/2023	Orlando & Beaches (Port Canaveral)	6:00 AM		Orlando & Beaches (Port Canaveral)	6:00 AM	

SHORE EXCURSIONS

Shore excursions booked through NCL for Monterey, California, and Ensenada, Mexico, will be automatically canceled, and a full monetary refund of the fare paid will be returned to the form of payment used at time of reservation; no further action is required. Shore excursions booked through NCL will be automatically adjusted to the times in port; no further action is required. If you are interested in booking new excursions for your upcoming vacation, please login to your MyNCL account or contact us directly at (866) 625-1167. Guests residing outside of the U.S. or Canada should visit <u>www.ncl.com</u> for local contact information.

TRAVEL DOCUMENTS

Depending on nationality, guests may require a passport and/or a visa to visit certain ports of call. All necessary documentation should be printed and available to present at check-in on embarkation day. Guests who fail to obtain these documents will be denied boarding. For more information on the necessary documentation to sail and for all ports of call, please visit www.ncl.com/freestyle-cruise/cruise-travel-documents. Requirements and policies are subject to change.

YOUR HEALTH AND SAFETY

While we welcome all guests to sail with us, regardless of vaccination status, and with no testing or masking requirements, it is the responsibility of the guest to be aware of, and to satisfy, any local protocols and/or travel restrictions in place at the visiting destinations at the time of sailing to avoid denial of boarding. For additional information on our health and safety protocols, please visit www.ncl.com/sail-safe.

Please note that destination specific travel requirements supersede any NCL embarkation protocols. As such, we strongly encourage you to visit <u>www.ncl.com/travel-requirements-by-country</u> to ensure you are in compliance and avoid any chance of being denied boarding. We encourage you to check these sites often, as regulations change frequently and with very short notice.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Sun for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line