

July 5, 2023

IMPORTANT INFORMATION Itinerary Change

Dear Valued Guests and Travel Partners,

At Norwegian Cruise Line (NCL), we value your loyalty and thank you for making us your vacation of choice. We have important information regarding your upcoming sailing aboard Norwegian Sun. Travel partners are asked to share this information with impacted guests.

As a company, we are committed to providing exceptional vacation experiences, both aboard our ships and by taking our guests to some of the most sought-out destinations around the world. As a result of a fleet redeployment, your reservation on Norwegian Sun for November 4, 2024, has been moved to Norwegian Spirit, sailing the same itinerary you originally booked. All previously selected promotions will carry over, and an equivalent stateroom category originally booked will be reserved.

All active reservations, including any air, hotel and/or cruise tours booked through NCL will automatically be moved over to your new reservation, and all original pricing and promotions will be protected. No further action is required on your part. You will receive an updated confirmation on July 14, 2023.

All shore excursion reservations booked through NCL will be automatically canceled and a full monetary refund of the fare paid will be automatically returned to the form of payment provided at the time of reservation. No further action is required as your refund will be automatically processed within 30 business days. You will see the refund returned to the original form of payment seven to 10 business days from the processed date. The visibility of the funds is dependent on each financial institution's internal policies. Please note shore excursions will be available to rebook after July 14, 2023.

If you have any questions regarding this modification, or if you wish to make any changes to your reservation, please contact us after July 14, 2023, at (800) 327-7030, visit www.ncl.com or speak with your travel professional.

We sincerely appreciate your understanding and look forward to welcoming you aboard the beautiful Norwegian Spirit for your dream vacation at sea!

Sincerely,

Norwegian Cruise Line